

USER GUIDE
UGH022-1202

Thermolator[®]

TW1-CD and TW2-CD

Water Temperature Control Units



Please record your equipment's model and serial number(s) and the date you received it in the spaces provided.

It's a good idea to record the model and serial number(s) of your equipment and the date you received it in the User Guide. Our service department uses this information, along with the manual number, to provide help for the specific equipment you installed.

Please keep this User Guide and all manuals, engineering prints and parts lists together for documentation of your equipment.

Date: _____

Manual Number: UGH022-1202 _____

Serial Number(s): _____

Model Number(s): _____

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PURPOSE OF THE USER GUIDE

This User Guide describes the Conair Thermolator® TW1-CD and TW2-CD water temperature controllers and explains step-by-step how to install, operate, maintain and repair this equipment.

Before installing this product, please take a few moments to read the User Guide and review the diagrams and safety information in the instruction packet. You also should review manuals covering associated equipment in your system. This review won't take long, and it could save you valuable installation and operating time later.

HOW THE GUIDE IS ORGANIZED

Symbols have been used to help organize the User Guide and call your attention to important information regarding safe installation and operation.



Symbols within triangles warn of conditions that could be hazardous to users or could damage equipment. Read and take precautions before proceeding.



Numbers within shaded squares indicate tasks or steps to be performed by the user.



A diamond indicates the equipment's response to an action performed by the user.



An open box marks items in a checklist.


A shaded circle marks items in a list.

YOUR RESPONSIBILITY AS A USER

You must be familiar with all safety procedures concerning installation, operation and maintenance of this equipment. Responsible safety procedures include:

- Thorough review of this User Guide, paying particular attention to hazard warnings, appendices and related diagrams.
 - Thorough review of the equipment itself, with careful attention to voltage requirements, intended uses and warning labels.
 - Thorough review of instruction manuals for associated equipment.
 - Step-by-step adherence to instructions outlined in this User Guide.
-

We design equipment with the user's safety in mind. You can avoid the potential hazards identified on this machine by following the procedures outlined below and elsewhere in the User Guide.

 **ATTENTION:**
READ THIS SO NO
ONE GETS HURT



WARNING: Improper installation, operation or servicing may result in equipment damage or personal injury.

This equipment should be installed, adjusted, and serviced by qualified technical personnel who are familiar with the construction, operation and potential hazards of this type of equipment.

All wiring, disconnects and fuses should be installed by qualified electrical technicians in accordance with electrical codes in your region.

Always maintain a safe ground. A properly sized conductive ground wire from the incoming power supply must be connected to the chassis ground terminal inside the electrical enclosure. Improper grounding can result in personal injury and erratic machine operation.

Do not operate the equipment at power levels other than what is specified on the the equipment serial tag and data plate.



WARNING: Electrical shock hazard


This equipment is powered by three-phase main voltage, as specified on the machine serial tag and data plate.


Always disconnect and lock out the incoming main power source before opening the electrical enclosure or performing non-standard operating procedures, such as troubleshooting or maintenance. Only qualified personnel should perform procedures that require access to the electrical enclosure while power is on.



CAUTION: Hot surfaces

Surface temperatures inside the Thermolator can exceed 250°F (121°C). Always allow the unit to cool to below 100°F (38°C) before opening, servicing or disassembling the unit.

 **ATTENTION:**
READ THIS SO NO
ONE GETS HURT

 **WARNING: Hazardous substance**

The electrical contactors in the Thermolator have mercury contactors. Mercury is considered a hazardous substance and must be dealt with accordingly. See Material Safety Data Sheet that accompanies this manual. This sheet explains the potential hazards, how to avoid them and how to clean up and dispose of the mercury if it spills.

DESCRIPTION

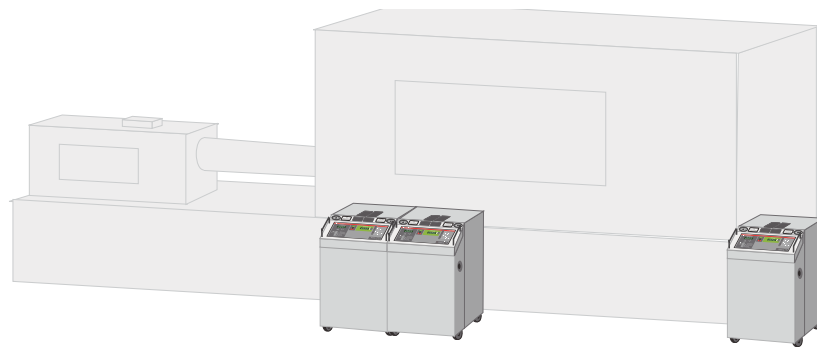
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WHAT IS THE TW-CD THERMOLATOR?

The Thermolator TW-CD models circulate water at a temperature higher than the available water supply, to add or remove heat as needed to maintain a uniform temperature in the process of molding CD/DVDs. The TW2-CD offers an enhanced control, with additional diagnostic features and autostart capabilities.

Both the TW1-CD and TW2-CD models are available in single or dual-zone configurations, using resistance heating and direct injection or closed circuit cooling. Dual-zone models can control at two different temperatures at different locations in the process. Two-zone models have common cooling water manifolds and electrical connections.

The best model for your application depends on the process temperature you need to maintain and the quality of the cooling water supply.



TYPICAL APPLICATIONS

IMPORTANT: Do not use deionized water or glycol mixtures containing additives in a Thermolator. Softened water or glycol mixtures with additives, such as automotive fluids, can damage the Thermolator. Glycol/water process loop mixtures should use industrial-grade ethylene glycol only.

Direct injection (DI) models control the temperature by discharging heated process water and adding cooling water directly from the water supply. DI models are designed for:

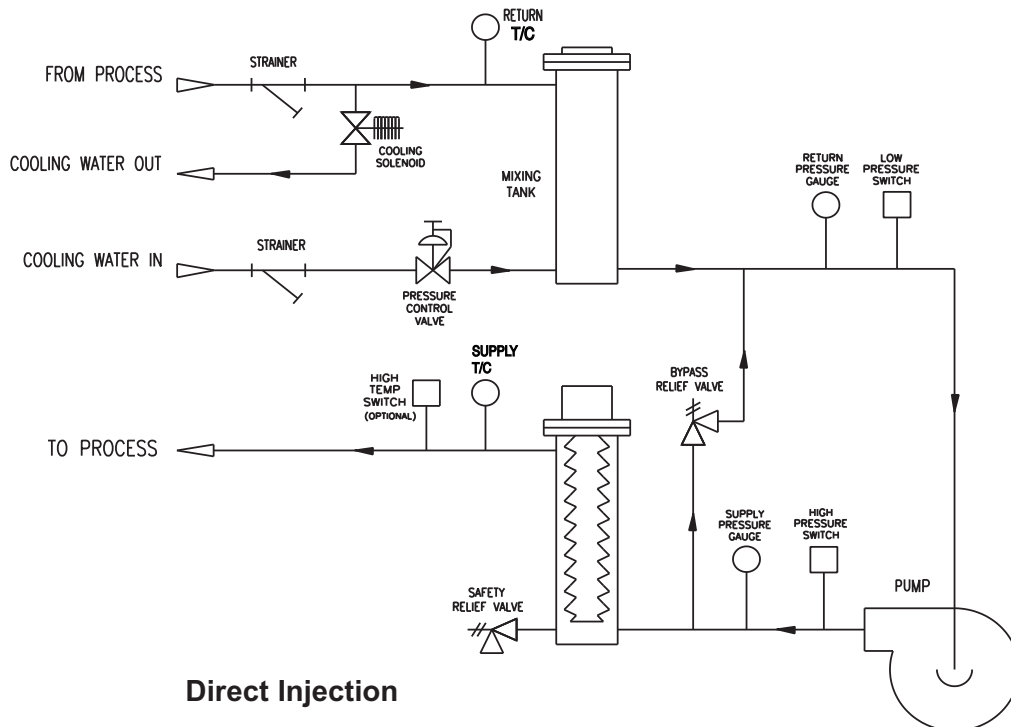
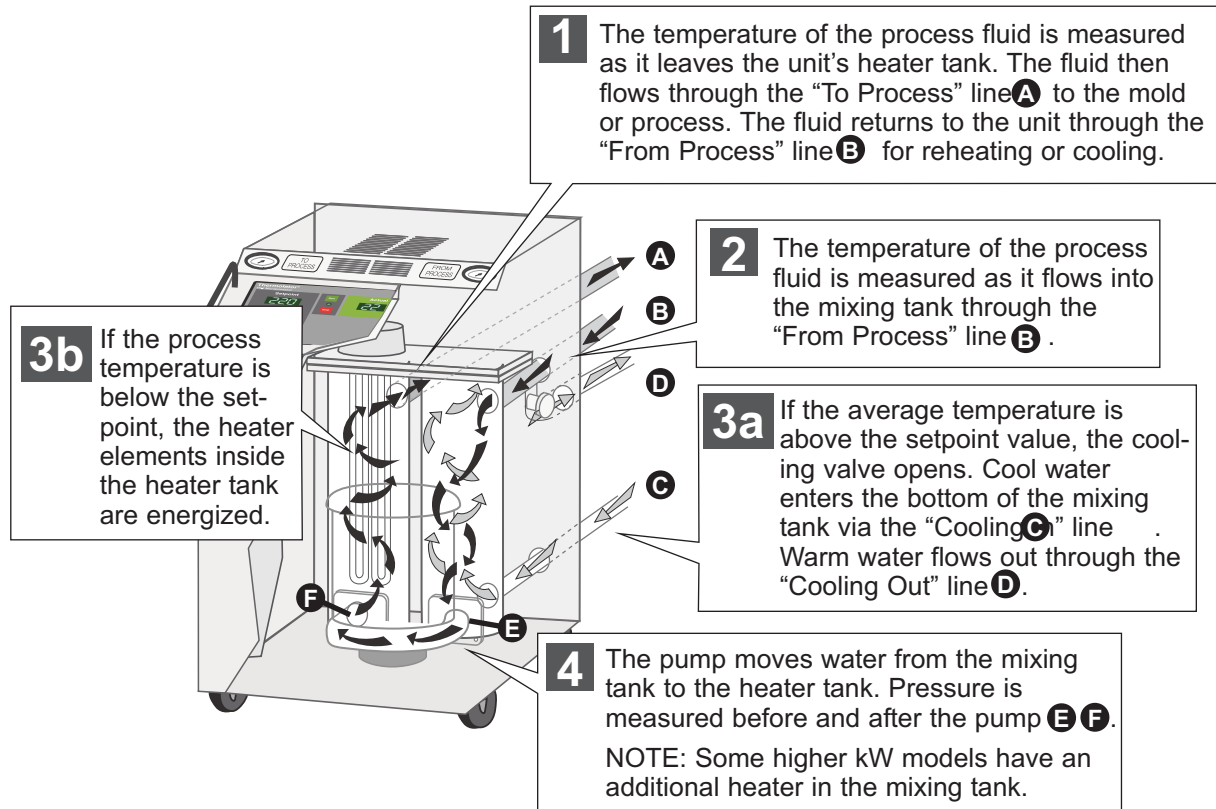
- Process temperatures up to 250°F (121°C).
- Use with chiller water or properly treated and filtered tower or city water.

Closed circuit (CC) models add cooling water to the process loop only during the initial filling or when make-up water is needed. CC models are recommended for:

- Process temperatures up to 250°F (121°C).
- Use with contaminated cooling water.

Direct injection models maintain the process temperature by electrically heating and injecting cool water supplied to the Thermolator by a chiller, tower or other water source.

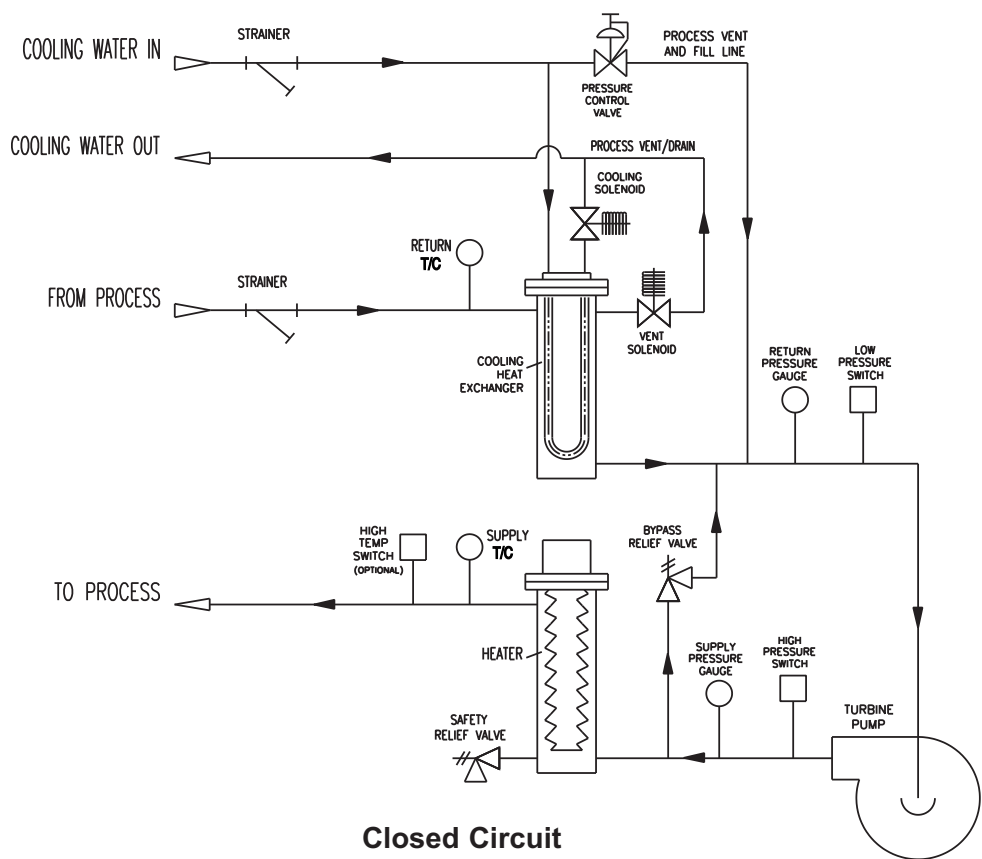
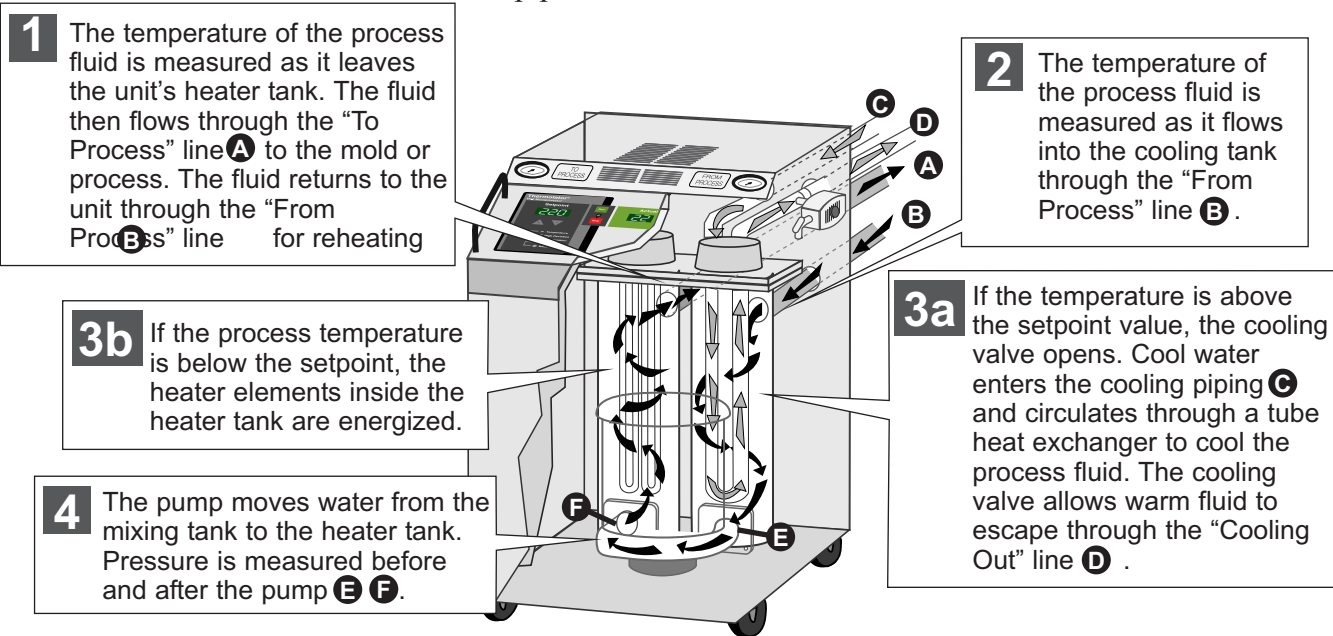
How It Works: DIRECT INJECTION



Direct Injection

How It Works: CLOSED CIRCUIT

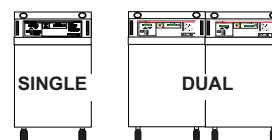
Closed Circuit models maintain the process temperature by electrically heating and indirectly cooling fluid in the process circuit. Cooling water supplied by a chiller, tower or other water source, is mixed with the process fluid only during the initial filling or when water is needed to make up process fluid loss.



Dimensions and performance characteristics vary according to the model, voltage and components selected. See the cabinet style reference chart to determine dimensional information for your specific model. Additional technical information can be found in the Appendix of this User Guide.

SPECIFICATIONS

PERFORMANCE CHARACTERISTICS				
Models		DIRECT INJECT, DI		CLOSED CIRCUIT, CC
Minimum Setpoint Temperature °F {°C}		32 {0}		32 {0}
Maximum Setpoint Temperature °F {°C}		250 {121}		250 {121}
Minimum Operating Temperature °F {°C}		Approximately 20° {11°} above the cooling water inlet temperature*		
Standard Cooling Valve Size inches {mm}		1/4 {6.35}		3/4 {19.05}
Available pump sizes		0.75 Hp {0.56 kW}		0.75 Hp {0.56 kW}
Available heater sizes**		9, 12, 18, 24 kW		9, 12 kW
PUMP PERFORMANCE - Consult your Conair representative for pump performance characteristics at other operating points.				
Zones		SPRUE / CUT PUNCH		MOVING / STATIONARY
Nominal Flow gpm {lpm}		0.5 - 1.5 {15.1 - 19}		4.0 - 5.0 {15.1 - 19}
Pressure@ Nominal Flow psi {kg/cm²}		70 - 55 {4.9 - 3.9}		85 - 70 {6.0 - 4.9}
DIMENSIONS in. {mm}				
Cabinet Style		SINGLE ZONE		DUAL ZONE
Height		28.0 {710}		28.0 {710}
Depth†		22.5 {570}		22.5 {570}
Width		13.75 {350}		27.5 {700}
SHIPPING WEIGHT RANGES lb {kg} Weights vary depending on heater size and cooling type (DI or CC).				
		Single Zone		Dual Zone
Pump	Min	Max	Min	Max
0.75 HP {0.56 kW}	240 {109}	300 {136}	480 {218}	600 {272}



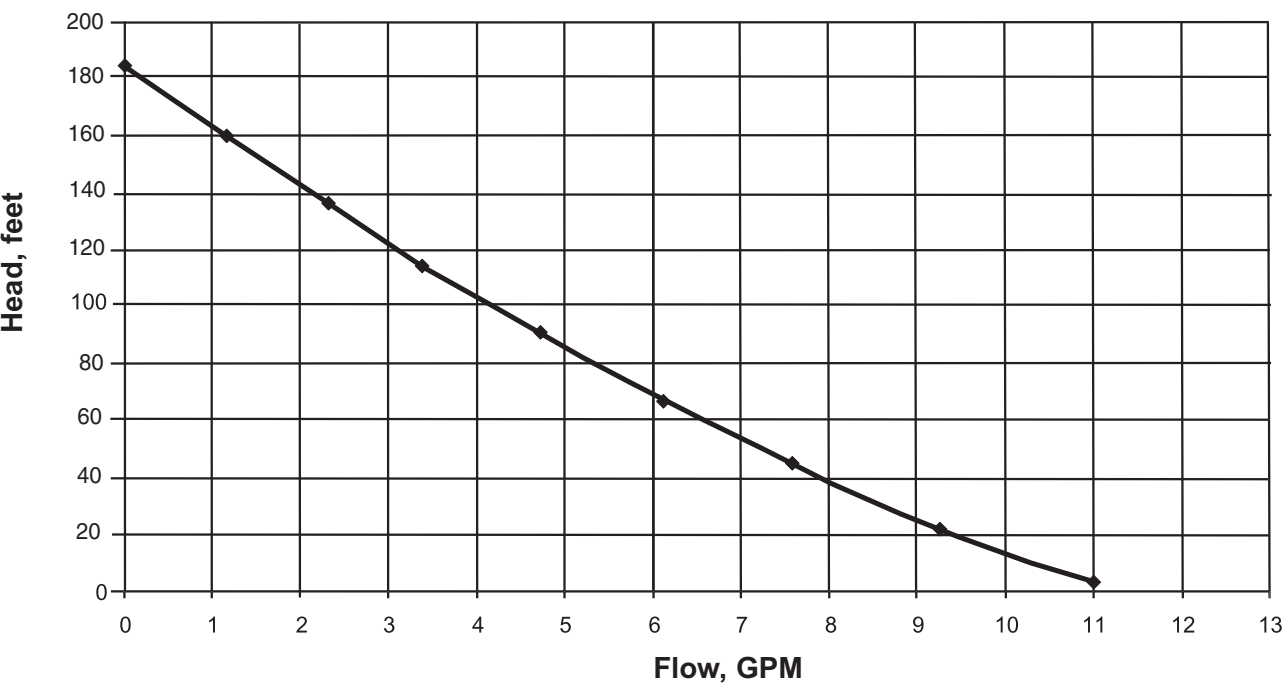
WATER CONNECTIONS	
All models	
NPT	inches (female)
To/From process	0.75
Cooling water in/out	0.75

TOTAL FULL LOAD AMPS PER ZONE All voltages are 3 phase, 60 Hz.																
Heater	9 kW				12 kW				18 kW				24 kW			
Voltage	208V	230V	460V	575V	208V	230V	460V	575V	208V	230V	460V	575V	208V	230V	460V	575V
Pump																
0.75 HP {0.56 kW}	28.9	26.2	13.1	10.5	37.3	33.8	16.9	13.5	54.0	48.8	24.4	19.5	70.7	64.0	32.0	25.6

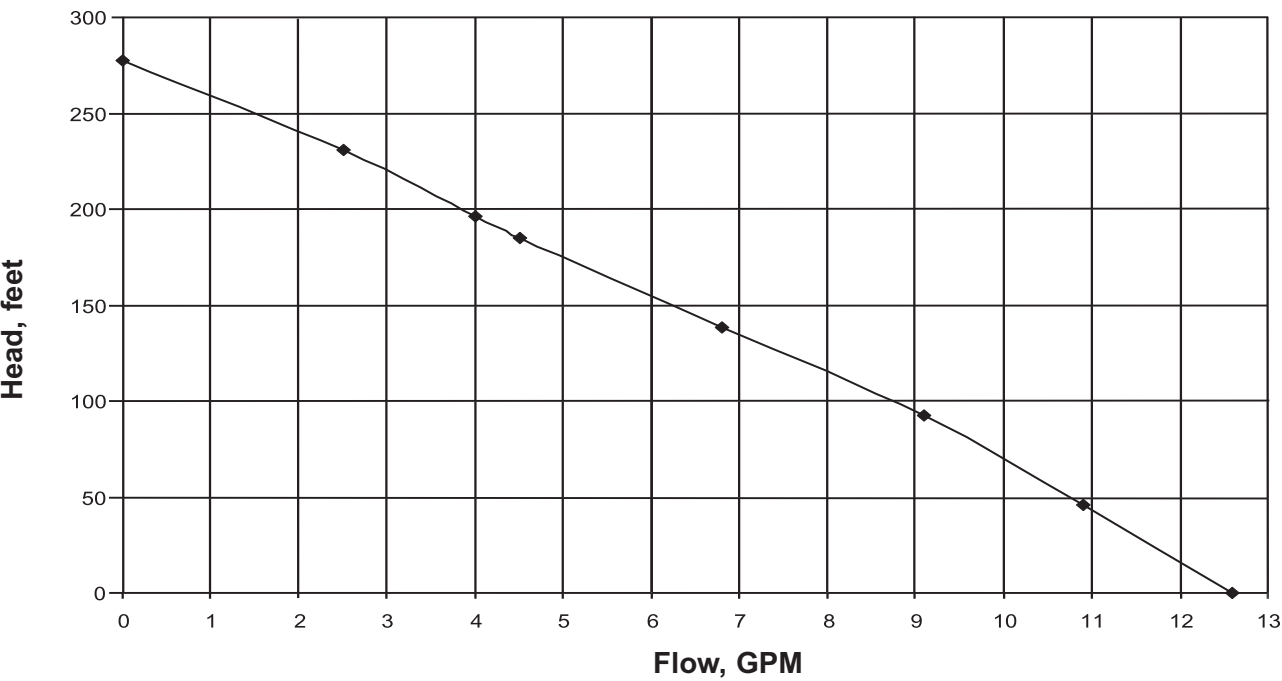
SPECIFICATION NOTES	
* Lower operating temperatures can be obtained with optional larger cooling valves.	
** For other processes requiring high pressure and low flow, optional heaters to 24kW are available.	
† Add 12 inches {305mm} to depth for piping.	

PUMP CURVES

Y31G for moving/stationary zones
3/4 HP/60 Hz/3450 RPM



Y31GA for sprue/cut punch zones
3/4 HP/60 Hz/3450 RPM



INSTALLATION

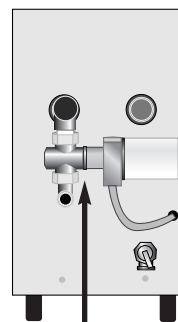
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UNPACKING THE BOXES

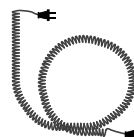
Thermolator TW-CD models come fully assembled. If they were specified at the time of the order, the optional purge valve or motorized cooling valve is factory-installed.



Thermolator



Motorized cooling valve
(optional)



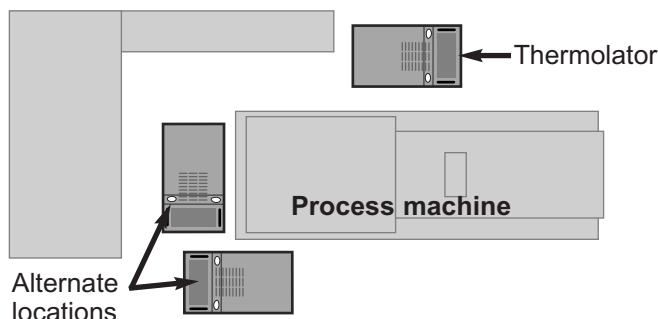
Remote control cord
(TW2-CD only)

- 1** Carefully remove the Thermolator and components from their shipping containers.
- 2** Remove all packing material, protective paper, tape and plastic. Check inside the electrical enclosure and behind the side panels for accessories or hardware that may have been placed there for shipping.
- 3** Carefully inspect all components to make sure no damage occurred during shipping, and that you have all the necessary hardware. If damage is found, notify the freight company immediately.
- 4** Take a moment to record serial numbers and specifications in the blanks provided on the back of the User Guide's title page. The information will be helpful if you ever need service or parts.
- 5** You are now ready to begin installation.
Complete the preparation steps on the next page.

The Thermolator is easy to install, if you plan the location and prepare the area properly.

PREPARING FOR INSTALLATION

- 1 Position the Thermolator as close to the process machine as possible.**



- 2 Make sure the installation area provides:**

❑ **A three-phase power source supplying the correct current for your Thermolator model.** Check the serial tag on the side of the electrical enclosure for the required voltage, phase, frequency, full load amps, disconnect fuse size and minimum wire connection size. Field wiring should be completed by qualified personnel to the planned location for the Thermolator. All electrical wiring should comply with your region's electrical codes.

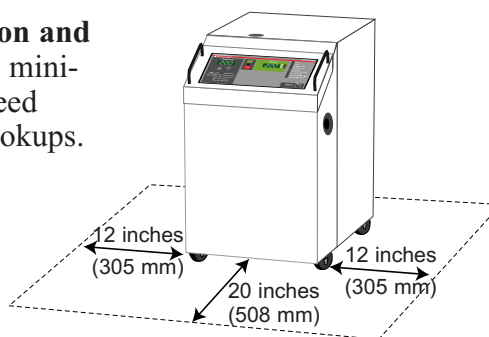
❑ **A clean, well-ventilated environment.**

The room temperature should not exceed 120°F (48°C) with 95% non-condensing humidity and should not fall below 32°F (0°C).

❑ **Minimum clearance for safe operation and maintenance.** The diagram at right shows minimum clearance for operation. You also need enough clearance in the rear for water hookups. For maintenance, you should move the Thermolator to provide at least 36 inches on any side of the Thermolator.

❑ **A source of water for cooling.**

City, tower or chiller water may be used, as long as the supply pressure is at least 20 psi.



- 3 Install plumbing for process and cooling lines.**

You will need two 3/4-inch NPT male fittings for the process inlet and outlet and two 3/4-inch NPT male fittings for the cooling inlet and outlet. Larger line sizes are acceptable as long as they are reduced at the Thermolator connections.

CONNECTING PROCESS AND WATER SUPPLY LINES

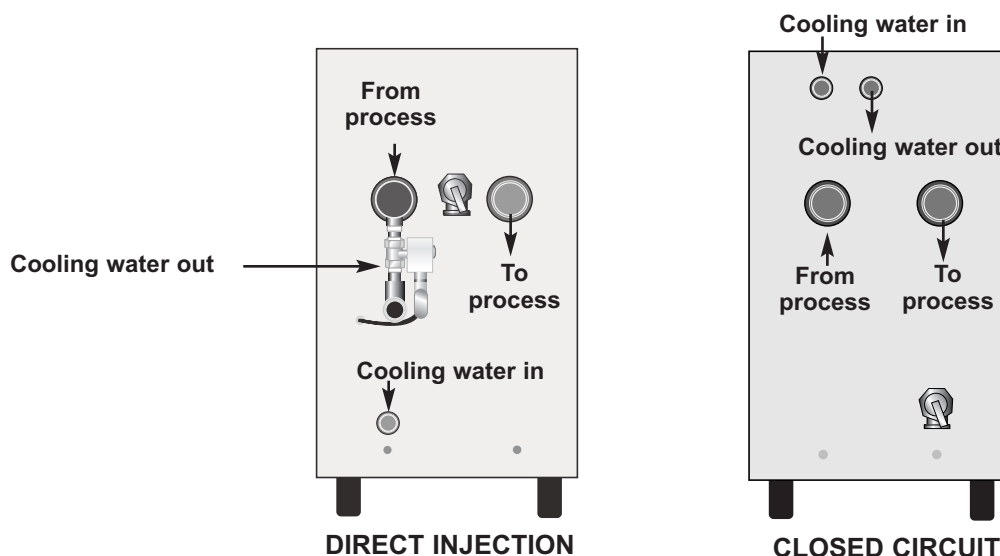
Tools for installation:

- Pipe wrench large enough for a 1-inch pipe
- Premium quality Teflon thread sealant

NOTE: We recommend that you install an external ball valve on the cooling water inlet of the Thermolator.

The Thermolator process inlets and outlets must be connected to the plumbing that will circulate the temperature-controlled water or fluid through the process. Cooling water inlets and outlets are connected to the cooling water supply.

- 1 Remove the shipping pipe plug** from the female connections on the back of the Thermolator.
- 2 Install pipe to the rear of the Thermolator.** Use male 3/4-inch NPT piping for process connections and male 3/4-inch NPT piping for water connections. Pipe and pipe threads must be clean and new. Clean threads with solvent, removing all oil, grease and dirt. Allow the threads to dry before proceeding.
- 3 Coat the pipe threads with thread sealant.** Follow the sealant manufacturer's directions.
- 4 Connect the male pipe to the appropriate female connection on the back of the unit.** Start by hand until the threads engage, then use a pipe wrench to tighten the connection only enough to prevent leaks. **Do not over-tighten!**





WARNING: Electrical shock hazard

This equipment is powered by three-phase main voltage. Always disconnect and lock out the main power source before performing any work involving electrical connections. All wiring, disconnects and fusing should conform to your region's electrical codes and should be installed only by qualified personnel.

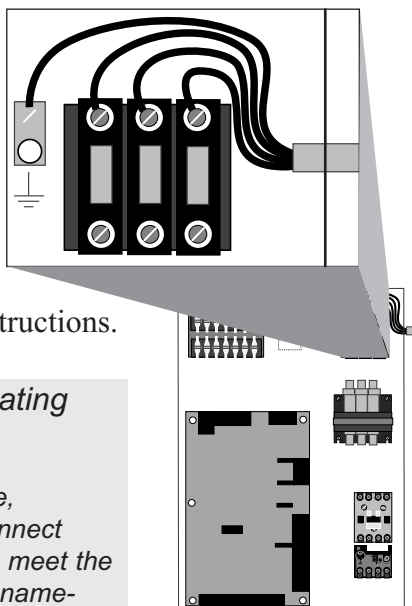
Before beginning, note the electrical specifications on the nameplate mounted to the side of the unit. The electrical hookup must match these specifications with +/- 10% maximum voltage variance. An improper power supply could damage the unit as well as seriously injure an operator.

The electrical hookup also should run through a fused disconnect sized for the nameplate amperage and conforming to Article 250 of the National Electrical Code.

CONNECTING THE MAIN POWER SUPPLY

IMPORTANT: Always refer to the wiring diagrams that came with your temperature control unit before making electrical connections. The diagrams show the most accurate electrical component information.

- 1** Open the unit's electrical enclosure.
- 2** Insert the main power wire through the knockout hole in the right side of the enclosure.
- 3** Secure the power wire with a rubber compression fitting or strain relief.
- 4** Connect the power wires to the terminals.
Connect the three hot wires to L1, L2, and L3 on the terminal block.
- 5** Connect the ground wire to the copper grounding mount. If you have installed a disconnect device, follow the manufacturer's wiring instructions.



IMPORTANT! Before initiating power to the unit:

- ☐ Check the system for leaks.
- ☐ Verify that the voltage, phase, frequency, amperage, disconnect fuse and minimum wire size meet the specifications stated on the nameplate mounted on the side of the unit.
- ☐ Verify that resistance to ground on each phase is at least 1 meg ohm.

TESTING THE INSTALLATION



WARNING: Only qualified personnel should perform this procedure.

Parts of this test require opening the unit while it is energized. Only qualified personnel who have been trained in the use of electrical testing devices and in avoiding the safety hazards involved in safely troubleshooting this type of equipment should perform this test procedure.

1 Turn on the cooling water supply and check for leaks. If any leaks appear, stop the test and fix the problem before continuing. The cooling water must be at least 20 PSI or the unit will not function. The LOW WATER PRESSURE light will come on when power is applied. The light goes off when the pressure is correct.

2 Apply power to the unit.

- ◆ Indicator lights on the control panel blink green, then red, to test operation of the LEDs.
- ◆ Setpoint and actual windows will display **888** for three seconds, followed by the software version. The windows then display the factory default setpoint of 100° F and the actual temperature.

3 Check the rotation of the pump.

Remove the top access panel. Verify that the pump rotation matches the direction indicated on the rotation sticker on top of the pump.

NOTE: If the rotation is incorrect, stop the test and disconnect power to the unit. Open the electrical enclosure and switch any two of the three power source wires on the terminal block. Return to Step 2 and check rotation again.

4 Replace the top access panel.

5 Press the RUN key to start the unit.

If everything is working correctly:

- ◆ The RUN/STOP light turns green.
- ◆ The unit initiates a venting sequence. Cooling and venting valves are active for the first half of the sequence. The pump is active for the final half of the sequence. Indicator lights energize when the device is active.
- ◆ Normal operation begins. The heater turns on if the actual temperature is below setpoint. The cooling valve opens if the actual temperature is above setpoint.

The test is over. Proceed to Initial Setup if the unit operates normally; refer to the *TROUBLESHOOTING* section if it does not.



WARNING: Electric shock hazard

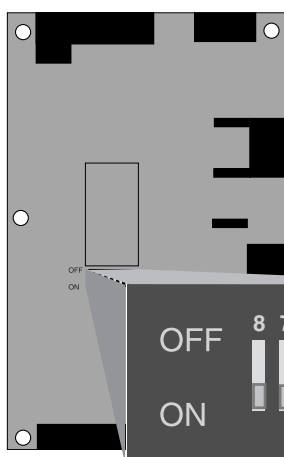
This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

INITIAL SETUP

The factory-set parameters and operating modes will satisfy most applications. But you can change some settings and enable or disable features as needed.

You can modify the parameters for high and low process temperature deviation warnings from the control panel. See **SETTING SETPOINT DEVIATION PARAMETERS.**

Dip switches on the motherboard inside the TW1-CD and TW2-CD electrical enclosure allow you to:



- ☐ Select the units of measure for temperature displays.
- ☐ Enable password protection.
- ☐ Enable the Auto Tune.
- ☐ Enable the Auto Start feature.
- ☐ Enable the Test Mode.
- ☐ Select the source point of temperature control.

Dipswitch Configuration		
No.	OFF	ON
1	Display units in °F	Display units °C
2	Auto Tune disabled	Auto Tune enabled
3	Passcode protect	Password reset/modify
4 *	Auto Start disabled	Auto Start enabled
5 *	Control point protect	Control point source select
6	Test Mode disabled	Test mode enabled
7 †	Controller type selection	Controller type selection
8 †	Controller type selection	Controller type selection
* Available only on TW-2 models.		
† Switches 7 and 8 must be ON for Direct Injection and Closed Circuit models. Do not change these settings.		

To change the dip switch settings, see the appropriate topic on the following pages.

CHANGING TEMPERATURE UNITS

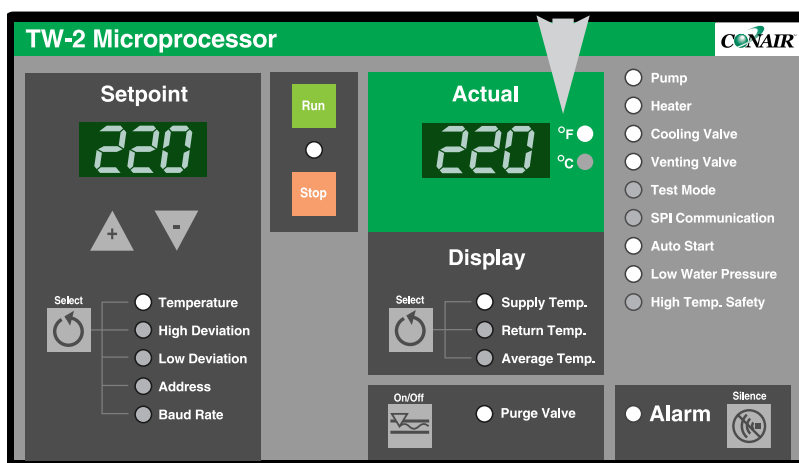


WARNING: Electric shock hazard

This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

The temperature units are factory-set as degrees Celsius or degrees Fahrenheit, as specified when the unit was ordered.

When the Thermolator is on, the indicator lights to the right of the Actual temperature display on the control panel will show which temperature unit has been set.



To change this setting, move Dip Switch 1 on the control circuit board.

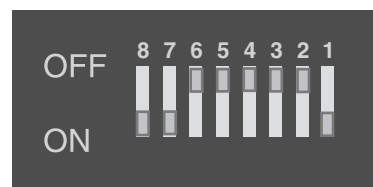
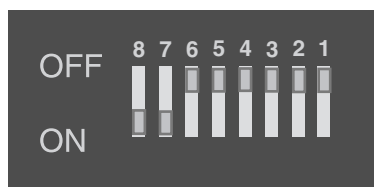
1 Disconnect and lock out main power to the Thermolator.

2 Open the electrical enclosure.

3 Change Dip Switch 1 to:

OFF for °F

ON for °C



4 Close the electrical enclosure and restore and restore main power to begin operating.



WARNING: Electric shock hazard

This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

ENABLING AND DISABLING PASSCODE PROTECTION

The TW1-CD and TW2-CD provide the ability to protect system parameters from unauthorized changes during normal operating mode. When system passcode protection is enabled, the following parameters cannot be changed unless you enter the correct passcode:

- The Process Setpoint
- High Deviation Alarm Setpoint
- Low Deviation Alarm Setpoint
- Baud Rate selection for serial communications
- Address selection for serial communications

When the unit is turned on for the first time, passcode protection is disabled. To enable passcode protection:

1 Disconnect and lock out main power to the unit.

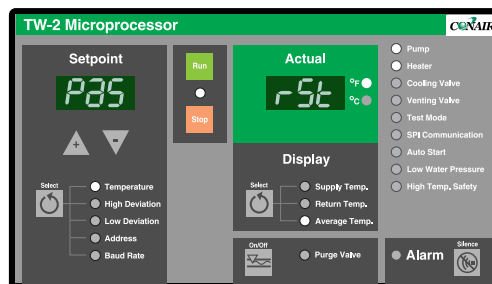
2 Open the electrical enclosure.

3 Set dip switch 3 to ON and switches 5 and 6 to OFF.



4 Close the electrical enclosure and restore power to the unit.

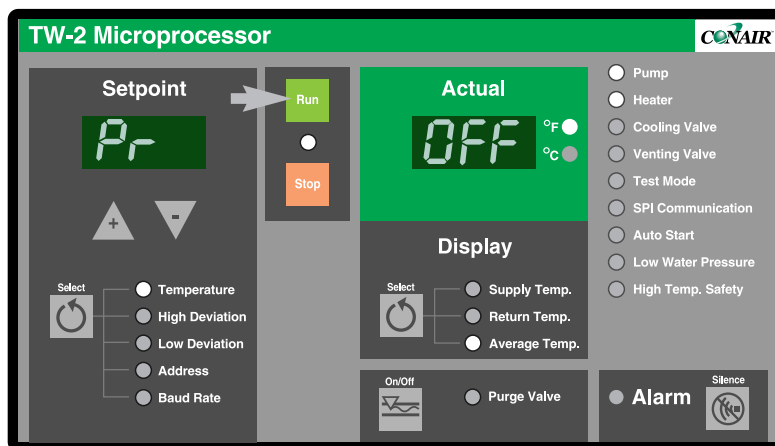
5 Press any button when the control displays “Pas rSt” (Passcode Reset). The control will display the last passcode used.



6 Select a new passcode using the ▲ and ▼ setpoint adjustment buttons. Stop pressing the setpoint buttons when the passcode you want appears in the setpoint display window. Selecting “OFF” as the passcode will disable the passcode feature.

ENABLING AND DISABLING PASSCODE PROTECTION

CONT'D



7 Press the RUN button to save the passcode.

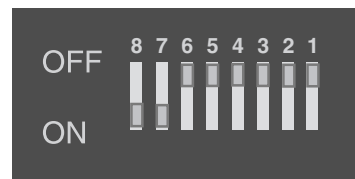
- ◆ The control will display “Pr OFF” to prompt you to remove power to the unit.

IMPORTANT: If RUN is not pressed, the new passcode will not be saved.

8 Turn off power to the unit. Disconnect and lock out the main power supply.

9 Open the electrical enclosure.

10 Set dip switch 3 to OFF.



11 Close the electrical enclosure and restore power to the unit. A passcode now is required to change system parameters.

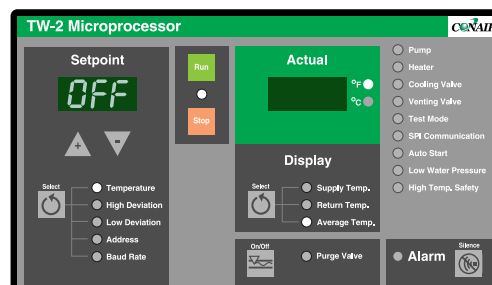
Disabling Passcode Protection

To disable passcode protection and allow universal access to system parameters:

1 Follow Steps 1 through 5 in the previous section on enabling passcode protection.

2 Hold down the ▼ setpoint adjustment button to select “OFF” as the new passcode.

3 Follow steps 7 through 11, above.





WARNING: Electric shock hazard

This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

SELECTING THE TEMPERATURE CONTROL POINT

(TW2-CD ONLY)

TW1-CD models control the process temperature based upon the average of the temperatures recorded at the supply (to process) and return (from process) thermocouples.

TW2-CD models allow you to select how the unit will measure and control the process temperature. The control point can be selected as the supply, the return or the average of the two temperatures.

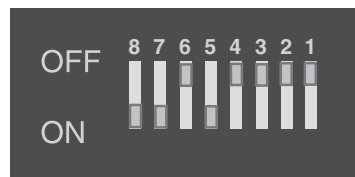
To select the control point source on TW-2 models:

1 Disconnect and lockout power to the unit.

2 Open the electrical enclosure.

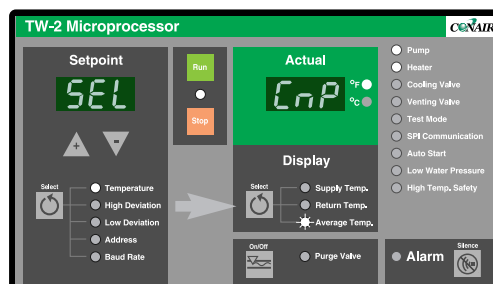
3 Set dip switches 3 and 6 to the OFF position.

4 Set dip switch 5 to the ON position.



5 Close the electrical enclosure and restore power to the unit.

6 Press any button when the control displays “Cnt Pt”. The controller displays “Sel CnP” and flashes the LED for the current control point.

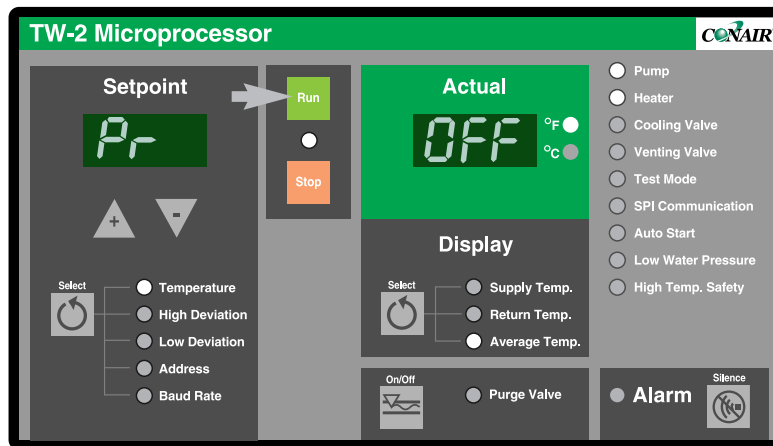


7 Select a new control point using the Display button. Stop pressing the select button until the indicator light next to the control point you want illuminates.



SELECTING THE TEMPERATURE CONTROL POINT

(TW2-CD ONLY)



8 Press the RUN button to save the control point.

◆ The control will display “Pr OFF” to prompt you to remove power to the unit.

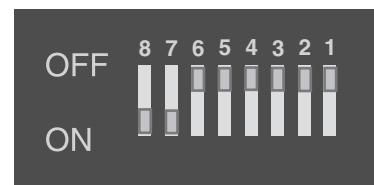
IMPORTANT: If RUN is not pressed, the new control point source will not be saved.

9 Turn off power to the unit.

Disconnect and lock out the main power supply.

10 Open the electrical enclosure.

11 Set dip switch 5 to OFF.



12 Close the electrical enclosure and restore power to the unit. The TW-2 will now control the process temperature based on actual temperatures recorded at the new control point source.

ENTERING TEMPERATURE DEVIATION ALARM PARAMETERS

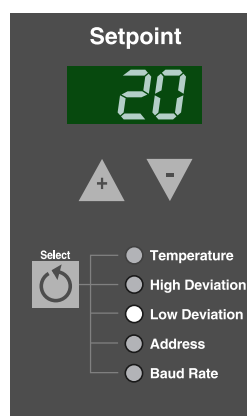
You can establish a normal operating range around the process temperature setpoint using the high and low deviation parameters. If the process temperature exceeds the high deviation limit, or falls below the low deviation limit for longer than the set delay time, the Thermolator alerts you to the unacceptable temperature variation with an alarm light, and optional audible or strobe.

These temperature deviation limits will adjust automatically relative to the process temperature setpoint.

The factory default setting for both the high and low deviation parameters is 25°F. These parameters are adjustable to establish a narrower or wider acceptable temperature band for normal operation.

To change the temperature deviation settings:

- 1 Press the Setpoint Select**
button to select the deviation parameter you want to change.
- 2 Use the ▲ and ▼ setpoint**
buttons to enter the deviation temperature. The setting is stored in memory even when the power is turned off. The recommended setting is ± 2 -10°F.



NOTE: If you enabled passcode protection, you must enter the passcode to change this parameter. Too enter the passcode:

Hold down the Setpoint Select button for 5 seconds. When the control displays "1 PaS", use the setpoint adjustment buttons to enter the passcode. Press the Setpoint Select button again. If the correct passcode was entered the controller will display ACC PAS for 3 seconds. If the passcode was incorrect, the controller will display rEJ PAS (rejected passcode).

Access to system parameters remain until power is cycled or the RUN or STOP button is pressed.

ACTIVATING SPI COMMUNICATION

NOTE: To disable SPI, use the setpoint ▲ or ▼ arrow to select Address. Press the ▼ arrow until OFF is displayed in the setpoint window.

See the APPENDIX for additional SPI programming information.

TW1-CD and TW2-CD Thermolators provide SPI compatible support for RS-485 serial communications with a host machine. Use SPI communication to change or monitor the:

- Process temperature setpoint
- High and low temperature deviation alarms
- Process status (run and alarm conditions)
- Machine 1 status
- Machine 2 status
- Actual temperature to process
- Actual temperature from process

To use the SPI communication option, you must connect the Thermolator to the host machine and set the communication baud rate and node address using the setpoint select and adjustment buttons on the control panel.

1 Connect the host machine to the unit.

Plug the male DB9 connector into the serial communications port on the Thermolator.

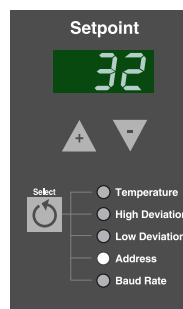
2 Apply power to the Thermolator.

3 Enter the passcode, if necessary.

Hold the Setpoint Select button for 5 seconds. When the control displays 1 PaS, use the setpoint adjustment buttons to enter the passcode.

4 Enter the node address.

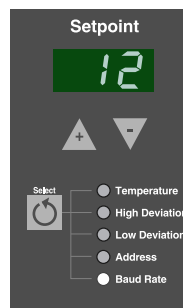
Press the Setpoint Select button to choose Address. Then press the setpoint ▲ or ▼ arrow until the address you want appears in the setpoint display. The address may be set to any number from 32 to 254 (a hexadecimal integer between 20 and FE), as long as that number has not been assigned to another machine connected to the same network.



5 Set the baud rate to 12, 24, 48 or 96.

The Thermolator must be set to send and receive data at the same baud rate as the host machine. Press the setpoint ▲ or ▼ arrow until the baud rate you want appears in the setpoint display window.

12 = 1200 bps 48 = 4800 bps
24 = 2400 bps 96 = 9600 bps



The green SPI status light on the control panel should flash when the unit is communicating. The LED will turn red, indicating an alarm, if SPI communication is not properly set up.



WARNING: Electric shock hazard

This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

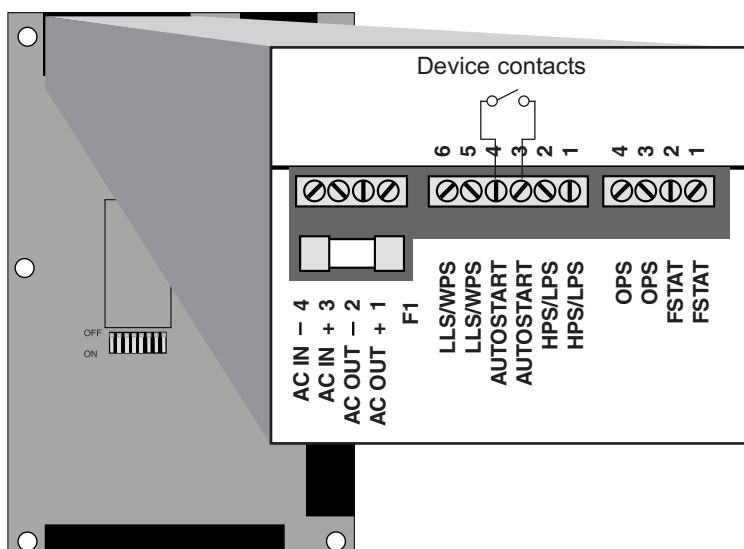
INSTALLING THE AUTO START FEATURE

(TW2-CD ONLY)

If you have a TW2-CD model, you can automatically start and stop the Thermolator from a remote switching or timing device that has power contacts rated 110VAC, such as the process machine control.

Wiring the device to the Thermolator is accomplished through a dry contact to the appropriate terminals on the motherboard. After wiring the device to the unit, Auto Start must be enabled by configuring a dip switch on the motherboard.

- 1 Disconnect and lockout power to the unit.**
- 2 Open the electrical enclosure.**
- 3 Punch a small hole in the left side of the electrical enclosure.** The hole must be large enough to accommodate conduit for the power contact wires from your switching or timing device.
- 4 Insert the two power leads from the device** through the conduit into the electrical enclosure.



- 5 Connect the 110VAC device contact wires to the Auto Start terminals.** Make sure terminals are screwed tight.

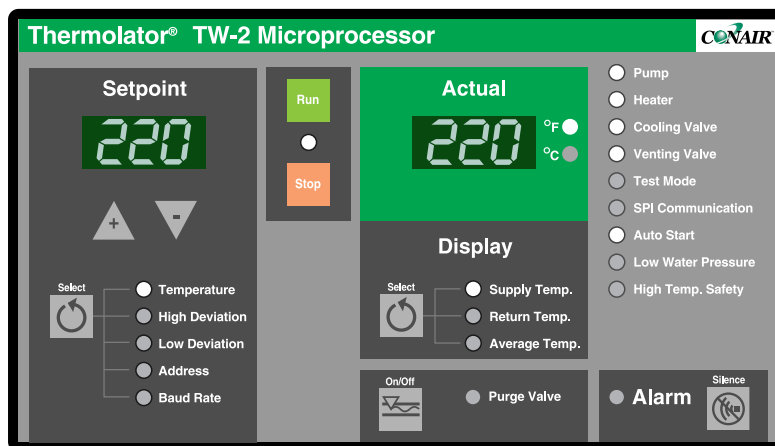
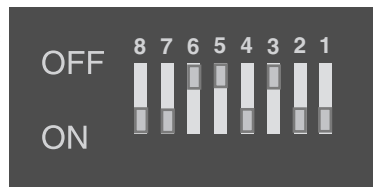
IMPORTANT: Always refer to the wiring diagrams that came with your temperature control unit before making electrical connections. The diagrams show the most accurate electrical component information.

INSTALLING THE AUTO START FEATURE

(TW2-CD ONLY)

6 Set dip switch 4 to the ON position.

7 Close the electrical enclosure and restore power to the unit.



When Auto Start is enabled:

- ◆ The Auto Start indicator light flashes to indicate that the Thermolator can start at any time. The Thermolator will start whenever the remote switching or timing device sends a signal to start processing.
- ◆ The Auto Start indicator light is on whenever the Thermolator is under the control of the remote device.

To disable Auto Start:

Repeat steps 1,2 and 7, setting dip switch 4 to the OFF instead of the ON position.

OPERATION

- *TW1-CD Control Features4-2*
- *TW2-CD Control Features4-3*
- *Positioning the Control Panel . .4-4*
- *Entering Passcodes4-5*
- *Starting the Thermolator4-6*
- *Stopping the Thermolator4-7*
- *Performing an Auto Tune4-8*

TW1-CD CONTROL FEATURES

All normal operating functions can be controlled from the TW1-CD control panel. If you have the optional manual mold purge, the control switch is located on the side of the Thermolator electrical enclosure.

Setpoint display

The Setpoint display shows the setpoints entered for fluid temperature, high and low temperature deviation alarms, the SPI baud rate, and the SPI address.

Setpoint and Actual value display windows also display some alarm codes and setup instructions.

Run/Stop

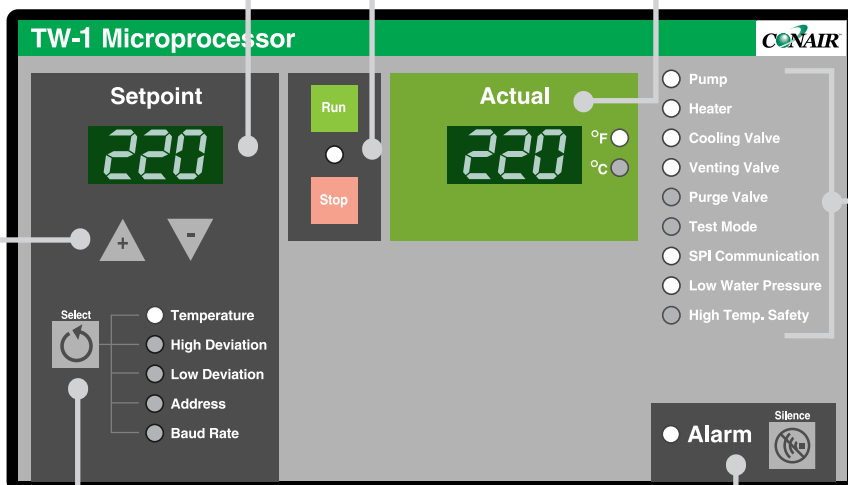
Press RUN button to start normal operation. Press STOP to stop the temperature control unit.

- = Running (green)
- = Stopped (red)
- = Alarm (red, flashing)

Actual values display

The green window displays the temperature at the middle of the mold. This temperature is calculated as an average of the temperatures of the supply water and return water.

The lights indicate whether the temperature is in degrees Fahrenheit or Celsius. See the *INSTALLATION* section for instructions on how to change the temperature units.



Status lights

The lights indicate the operating status of the listed components. Except in Test Mode, the lights indicate:

- = Off or inactive
- = On or active (green)
- = Alarm condition (red)

Test Mode is used for testing displays, keys and input/output functions. When test mode is enabled, normal operation is disabled.

- = Test Mode off
- = Test Mode on (red);

Setpoint Select button

Press repeatedly until the green light appears next to the parameter you want to program or view.

NOTE: Default settings for the deviation setpoints are:

High = setpoint + 25°F

Low = setpoint - 25°F

A warning alarm occurs (indicator light red) whenever the actual temperature is outside this setpoint range for more than the set delay. Recommended setting: $\pm 2-10^{\circ}\text{F}$.

Alarm

Press to acknowledge the alarm light and silence the optional audible alarm. The alarm light will flash until the cause of the alarm condition is fixed. See Troubleshooting for alarm descriptions and remedies.

Setpoint adjustment buttons

Press ▲ or ▼ to enter the process temperature setpoint, SPI parameters and passcodes.

Press ▲ to increase a value.
Press ▼ to decrease a value.

TIP: Press and hold the button for faster scrolling speed.

NOTE: Passcode protection prevents accidental or unauthorized changes to all operating parameters. If passcode protection has been enabled, you must enter the correct passcode to change the process temperature set-

All normal operating functions can be controlled from the TW2-CD control panel, including the optional mold purge.

TW2-CD CONTROL FEATURES




Setpoint display

The Setpoint display shows the setpoints entered for fluid temperature, high and low temperature deviation alarms, the SPI baud rate, and the SPI address.

Setpoint and Actual value display windows also display some alarm codes and setup instructions.

Run/Stop

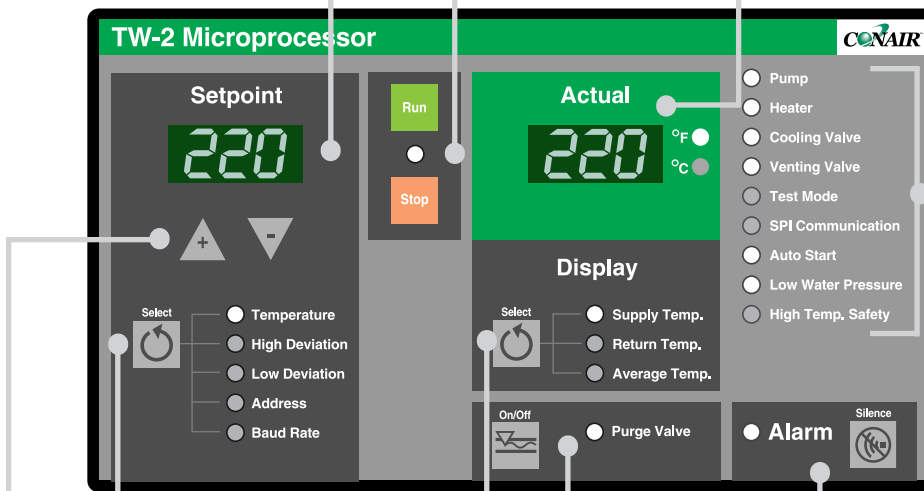
Press RUN button to start normal operation. Press STOP to stop the temperature control unit.

-  = Running (green)
-  = Stopped (red)
-  = Alarm (red, flashing)

Actual values display




The green window displays the temperature at the middle of the mold. This temperature is calculated as an average of the temperatures of the supply water and return water.

The lights indicate whether the temperature is in degrees Fahrenheit or Celsius. See the *INSTALLATION* section for instructions on how to change the temperature units.





Status lights




The lights indicate the operating status of the listed components. Except in Test Mode and Auto Start, the lights indicate:

-  = Off or inactive
-  = On or active (green)
-  = Alarm condition (red)

Test Mode is used for testing displays, keys and input/output functions. When test mode is enabled, normal operation is disabled.

-  = Test Mode off
-  = Test Mode on (red); unit disabled

Auto Start allows you to start and stop the unit from a remote switching or timing device, such as the processing machine control. This feature can only be enabled by configuring a dip switch on the control motherboard.

-  = Disabled; Auto Start not available
-  = Enabled (flashing green); unit can start any time
-  = On and under control of the remote device

Setpoint Select button

Press repeatedly until the green light appears next to the parameter you want to program or view.

NOTE: Default settings for the deviation setpoints are:



High = setpoint + 25°F


Low = setpoint - 25°F


A warning alarm occurs (indicator light red) whenever the actual temperature is outside this setpoint range for more than the set delay.

Recommended setting: ± 2 -10°F.

Setpoint adjustment buttons

Press  or  to enter the process temperature setpoint, SPI parameters and passcodes.

Press  to increase a value.

Press  to decrease a value.



TIP: Press and hold the button for faster scrolling speed.

Alarm

Press to acknowledge the alarm light and silence the optional audible alarm. The alarm light will flash until the cause of the alarm condition is fixed. See Troubleshooting for alarm descriptions and remedies.

Purge Valve

The light indicates the operating status of the purge valve. Except in Test Mode and Auto Start, the light indicates:

-  = Off or inactive
-  = On or active

Display Select button

Press repeatedly until the green light appears next to the temperature you want to view.

POSITIONING THE CONTROL PANEL



CAUTION: Improper handling of the control panel can damage the unit.

DO NOT mount the detached TW-2 control panel to a hot surface.

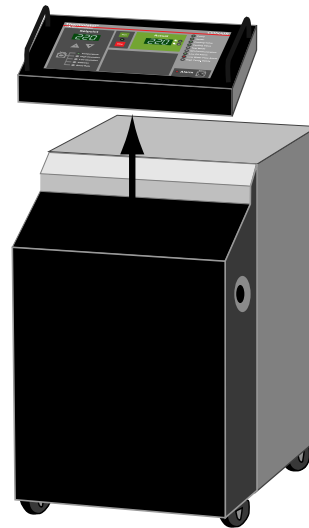
The TW-2 control panel can be mounted up to 50 feet from the unit, using a remote control cable and the magnets on the back of the panel.

Do not stretch the cable. The cable is available in 30 and 50 foot lengths so that you can order the appropriate cable for your installation.

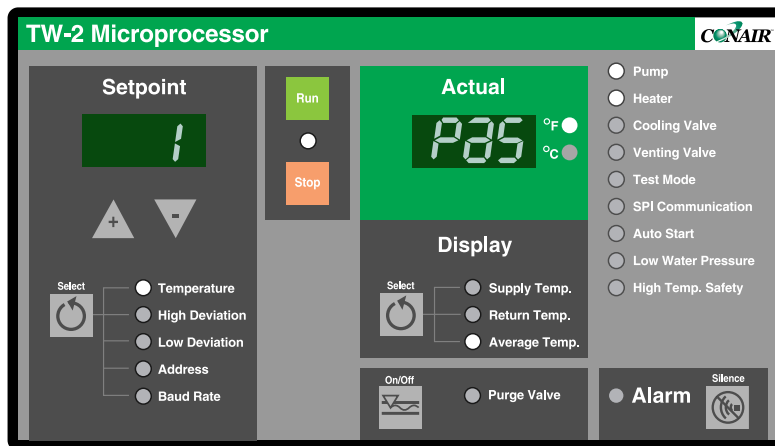
To detach the TW-2 control panel:

Grasp the black control panel handles and pull upward.

Use the magnetic back to mount the control panel in the remote location. Connect the remote-mounted control to the unit with the cable provided.






ENTERING PASSCODES



The TW-1 and TW-2 models have a security feature that prevents accidental or unauthorized changes to the setpoint temperature, high and low deviation limits, SPI address, and baud rate.

If passcode protection is enabled, you must enter the correct passcode to change these parameters. To enter the passcode:

- 1 Press and hold the Setpoint Select button**  for 5 seconds. The control will display 1 PaS to indicate a passcode is needed.
- 2 Press the Select ▲ button until the correct passcode appears in the display.**
- 3 Press**  **again to enter the passcode.**
If the passcode is correct, the control displays ACC PAS for 3 seconds. If the passcode is incorrect, the control displays rEJ PAS (rejected passcode) for 3 seconds.
- 4 Press Setpoint**  **to select the parameter you want to change.**

You have access to the system parameters until:

- The power is cycled off and on.
- The RUN or STOP button is pressed.
- Five minutes have elapsed since a button was pressed on the control

NOTE: Pressing the STOP or RUN key while you are entering a passcode will abort the passcode entry sequence.

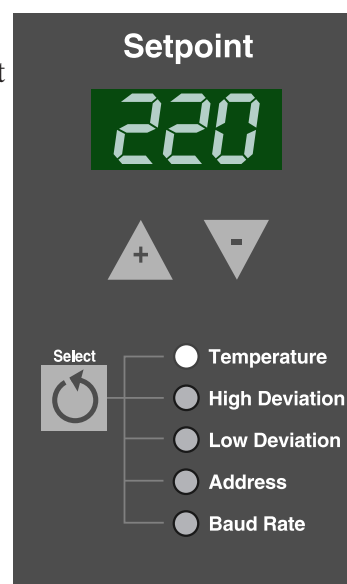
STARTING THE THERMOLATOR


IMPORTANT: If you are operating the Thermolator for the first time since installation, you should perform an Auto Tune after two hours of normal operation. You should perform the Auto Tune periodically to ensure that the control correctly calculates how much heat and cooling should be applied to maintain the process setpoint. See “Performing an Auto Tune.”

Before starting the Thermolator, verify that the system has been installed correctly for your application. See the *INSTALLATION* section.

If Passcode Protection has been enabled, you must enter the correct passcode before you can change or enter any of the operating parameters, including the temperature setpoint.

- 1 Turn on the water supply to the Thermolator.**
The supply must be at least 20 psi. Check for leaks in the cooling water and process fluid lines before continuing.
- 2 Turn on main power to the Thermolator.**
The control initiates a brief self test.
 - ◆ Indicator lights blink green, then red.
 - ◆ Setpoint and actual windows will display **8888** for three seconds, followed by the software version. The windows then display the factory default setpoint of 100° F and the actual temperature.
- 3 Enter the passcode,** if necessary. Hold the Setpoint Select button for 5 seconds. When the control displays 1 PaS, use the setpoint adjustment buttons to enter the passcode. Press the Setpoint Select button again.
- 4 Enter the temperature setpoint.** Press the Setpoint Select button until the green light appears next to Temperature. Press ▲ to increase or ▼ to decrease the temperature setting.
- 5 Press **Run** to start normal operation.**
 - ◆ The RUN/STOP light turns green.
 - ◆ The unit initiates a 60-second venting sequence. Cooling and venting valves are active for 60 seconds. The pump is active for the final 30 seconds.
 - ◆ Normal operation begins. The heater turns on when the actual temperature is below setpoint. The cooling valve turns on if the actual temperature is above the setpoint.



If the Alarm light turns on, press  to silence the optional audible alarm. Then see the *TROUBLESHOOTING* section.

**WARNING: Electrical shock and hot surface hazards**

Before attempting maintenance of any kind on the Thermolator, you must stop the unit; disconnect and lockout the main power supply; and allow the unit to cool to less than 100°F (38°C).




STOPPING THE THERMOLATOR

You must shut down the Thermolator whenever you:

- Change the water hookups.
- Shut down the process machine.
- Purge the process circuit of the water or fluid.
- Run the unit's diagnostic tests.
- Perform routine or preventative maintenance.
- See an alarm condition that requires troubleshooting.
- Relocate, ship or store the unit.

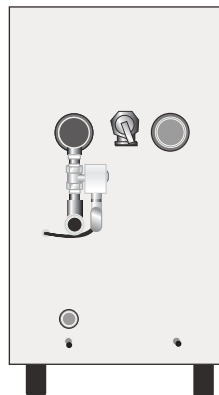
To shut down the unit for purging the process lines, diagnostic testing, routine maintenance or troubleshooting, press the Stop button. Then refer to the appropriate topic or section in this User Guide.

To shut down the unit to change water hookups:

- 1 Press  and drain the unit** of all water or fluid.

Drain the unit using the two drain plugs on the back of the unit.

- 2 Once the unit is cool, remove** the water hookups.



To shut down the unit for relocation or storage:

- 1 Press  and drain the unit of all fluid.**

Drain the unit using the two drain plugs.

- 2 Disconnect the power supply and all water** feeds.

- 3 Position the control panel to rest flush with the** unit.

In shipment or storage, the Thermolator can withstand an environment between -40°F (-40°C) and 150°F (65°C) with 95% relative humidity non-condensing.

PERFORMING AN AUTO TUNE



WARNING: Electric shock hazard

This equipment is powered by high voltage. Always disconnect and lock out the main power source before opening the unit or the electrical enclosure to modify factory settings. Failure to disconnect and lock out the main power source can result in severe personal injury.

You should perform an Auto Tune after the first two hours of operation and whenever process variables change (changes in cooling water pressure, piping or molds; large ambient swings; new setpoint temperature) to ensure that the control continues to obtain good approximations of the PID constants used to compensate for the thermal lag of the system.

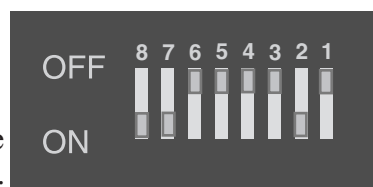
To ensure a successful Auto Tune, verify that:

- ☐ **The Auto Tune feature has been enabled.** Auto Tune is enabled or disabled via dip switch 2 on the motherboard.
- ☐ **The process value is stable.** A fluctuating process value will fool the software into making inaccurate tuning decisions. The software waits 5 minutes for the process value to stabilize before it starts the Auto Tune process. If the process value still fluctuates after 5 minutes, the Auto Tune terminates and the control displays the “At ti” error.
- ☐ **The control is in STOP mode and the process value is in ambient temperature.** This allows the software to obtain good approximations of process parameters, which are critical for performing an accurate tune. If this requirement is not met, then a good tune cannot be guaranteed.
- ☐ **The setpoint/process deviation is at least 25° F.** If the absolute value of setpoint - process temperature is not greater than or equal to 25° F, the Auto Tune will terminate. The control will display an “At dEV” error.

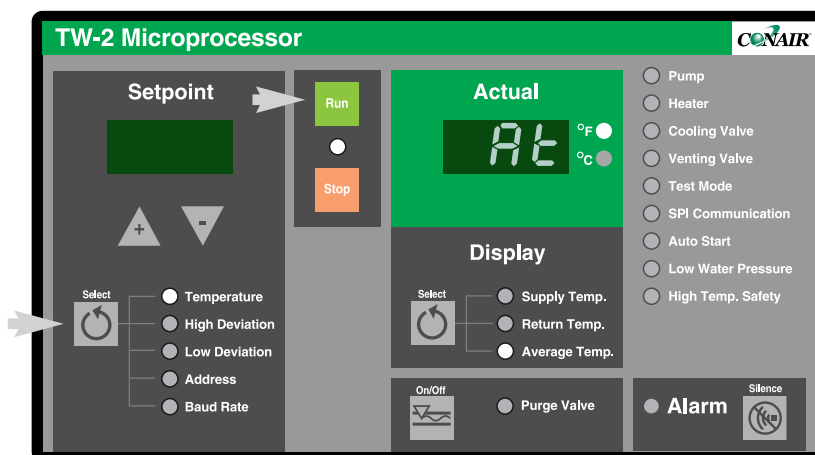
1 Press **Stop** to shut down the Thermolator.

2 Disconnect and lock out main power to the unit.

3 **Enable Auto Tune.**
Open the electrical enclosure. Set dip switch 2 to ON. Close the electrical enclosure and restore power to the unit.




4 Restore power to the unit.









PERFORMING AN AUTO TUNE

5 Set the setpoint to desired value.

6 Press **Run** and  (the Setpoint Select button) simultaneously to begin the Auto Tune. The pump energizes, the Actual display flashes “At” and the current process temperature to indicate that an Auto Tune is underway.

If Auto Tune is successful, the controller automatically starts controlling using the new PID parameters.

If you press the STOP button or a fault occurs during the Auto Tune, the control enters stop mode and Auto Tuning immediately terminates. The Actual display stops flashing “At.” If a fault occurred, the control displays the appropriate error message.

ERROR MESSAGE	ERROR DESCRIPTION
 	Insufficient setpoint/process deviation. If the absolute value of (setpoint - process value) is less than 25° F. The Auto Tune cannot be started until the temperature difference is at least 25° F.
 	Auto Tune timed out. Auto Tune will time out if a stable process value cannot be obtained 5 minutes into the tune, or if the tuning process takes longer than 30 minutes. If this error occurs, verify that you followed every requirement under “To ensure a successful Auto Tune” and perform a second tune.
 	Invalid PID constants were generated. The most likely causes of this error is a tune started inappropriately or an external element (i.e., loose thermocouple) that upset the process while tuning was in progress. Verify that you followed every requirement under “To ensure a successful Auto Tune” and per-

MAINTENANCE

● <i>Maintenance Schedule</i>	5-2
● <i>Accessing the Thermolator</i>	
<i>Enclosure</i>	5-3
● <i>Performing System Tests</i>	5-4
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PREVENTATIVE MAINTENANCE SCHEDULE

Thermolator TW1-CD and TW2-CD water temperature controllers are essentially maintenance-free. However, to maintain the best performance, we recommend the following maintenance schedule.

- **Whenever process variables change**

- ☐ **Perform an Auto Tune.**

- The Auto Tune ensures that the control continues to obtain good approximations of the PID constants used to compensate for the thermal lag of the system. You should perform an Auto Tune after the first two hours of operation and whenever the process changes, such as after a mold change; installation of different pipe sizes; or change in process setpoint. See the **PERFORMING AN AUTO TUNE** in the **OPERATION** section.

- **Daily**

- ☐ **Check for leaks in cooling and process lines.**

- Before and during operation, you should inspect the unit and all plumbing lines for leaks. If a leak develops, stop the Thermolator and repair it.

- ☐ **Keep the unit and the area around it clean.**

- Check for and remove lint, dust or other obstructions on the unit, especially around air intake areas. Keep the floor around the unit dry.

- **Quarterly (every 3 months)**

- ☐ **Inspect power cords, wires and electrical connections.**

- Check for loose or frayed wires, burned contacts, and signs of overheated wires. Check exterior power cords to the main power source and from the electrical box to the pump and heating elements. Check the ground wire and thermocouple connections. Replace any wire that appears damaged or has worn or cracked insulation.

- **Annually (every 12 months)**

- ☐ **Test and calibrate the unit's control systems.**

- The Thermolator's Test Mode checks the operation of displays, control buttons, inputs and outputs. You can also calibrate the supply and return thermocouples. See **PERFORMING SYSTEM TESTS** in this section.

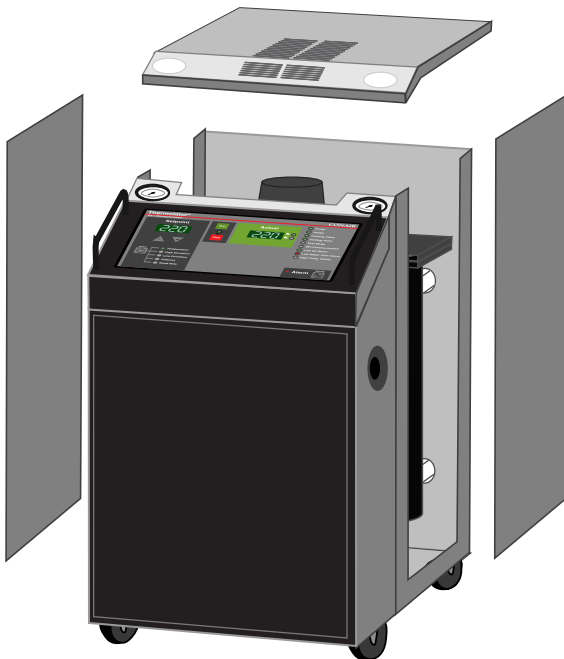
**WARNING: Electrical shock and hot surface hazards**

Before attempting maintenance of any kind on the Thermolator, you must stop the unit; disconnect and lockout the main power supply; and allow the unit to cool to less than 100° F (38° C)

ACCESSING THE THERMOLATOR ENCLOSURE

To access the Thermolator enclosure:

Remove the top access panel by lifting straight up. Remove the side panels by lifting straight up.



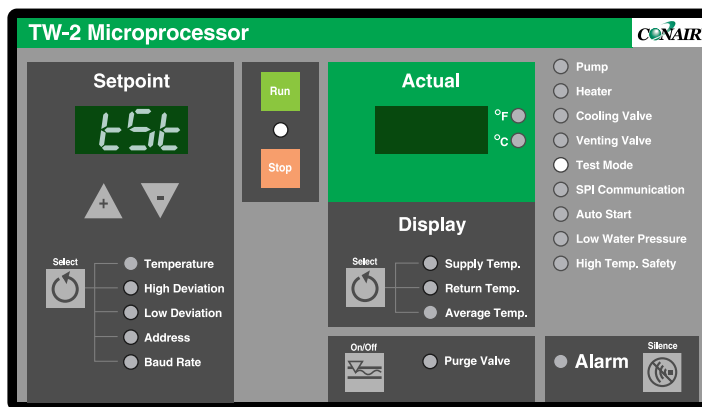
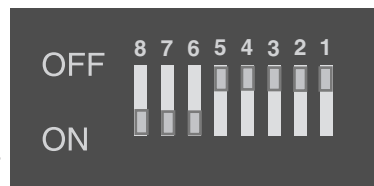
PERFORMING SYSTEM TESTS

The TW1-CD and TW2-CD Thermolators provide a Test Mode that tests displays and keys on the control panel, as well as inputs and outputs. The Test Mode also allows calibration of the supply and return line thermocouples.

System tests and calibration should be performed annually.

To enable Test Mode:

- 1** Press **Stop** to shut down the Thermolator.
- 2** Disconnect and lock out main power to the unit, then open the electrical enclosure.
- 3** Set dip switches 3 and 5 to OFF.
- 4** Set dip switch 6 to ON.
- 5** Close the electrical enclosure and restore power to the unit.



- ◆ The control displays “tSt.”
- ◆ The Test Mode LED lights.

IMPORTANT: All normal operating functions are disabled while Test Mode is enabled. To return to normal operation, you must disable Test Mode.

To disable Test Mode, repeat steps 2 through 5, setting dip switch 6 to OFF instead of ON.

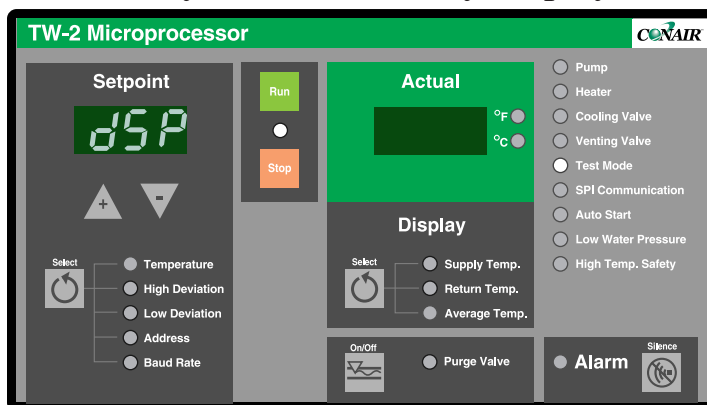
- 6** Press any button to display the first test menu. Test mode provides the following menus:
 - Key/Display Test
 - Input Test
 - Output Test
 - Calibration
 - Total Operating Hours
 - Output Monitor Enable/Disable
- 7** After performing each test, hold the Setpoint for 3 seconds to index to the next test menu. The procedure for each test is described on the following pages.




The Key/Display Test verifies the function of displays, LEDs and buttons on the control panel.

KEY/DISPLAY TEST


- 1 Enable Test Mode.**
- 2 Press any key.**
- 3 If necessary, index to the Key/Display menu.**



Press and hold the Setpoint  key for 3 seconds to index to each test menu until the controller displays "dSP".

- 4 Press any key to clear all displays.**
- 5 Repeatedly press any key to test displays.**

With each key press, a new segment of all six 8-segment LEDs and a select group of LED indicator lights will illuminate.
- 6 Exit the test and enter the next test.**

Press and hold the Setpoint  key for 5 seconds to exit and index to the next test.


INPUT TEST

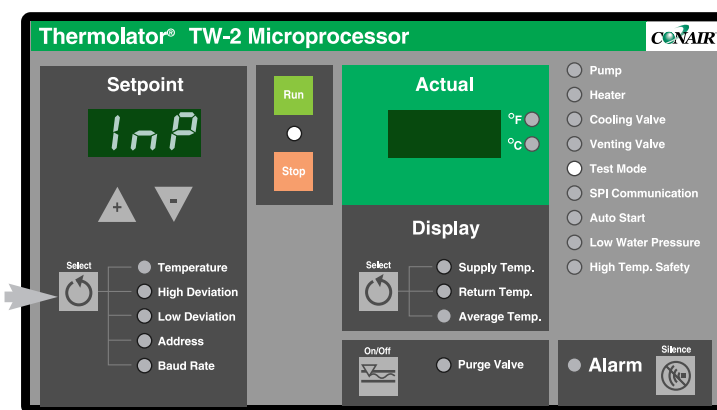
The Input Test verifies the function of inputs available on the various models of TW1-CD or TW2-CD. Not all inputs are used on all models. The performance evaluation of the inputs is based on the voltage sensing device (VSD).

1 Connect all inputs to the system.

2 Press any key to display the first test menus.

3 Select the Input Test menu.

Press and hold the Setpoint  key for 3 seconds to index to each test menu until the controller displays “InP”.



4 Repeatedly press and release any key to test.

With each key press and release, the left display will indicate the number of the input being tested (v1, v2, v3, etc.). The right display indicates either “1” for voltage present or “0” for an absence of voltage.

Only inputs that are actually used by the particular model will be tested.

5 Exit the test and enter the next test.

Press and hold the Setpoint  key for 3 seconds to exit and index to the next test.

OUTPUT TEST

The Output Test verifies the function of outputs available on the various models of TW1-CD or TW2-CD. Not all outputs are used on all models. The performance evaluation of the inputs is based on the output monitors (OM).

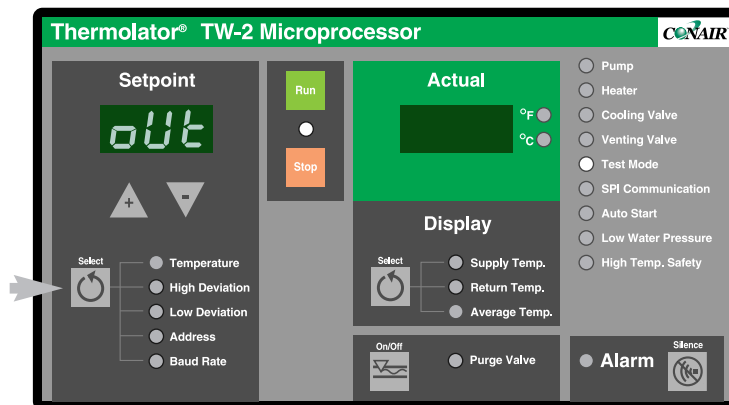
1 Connect all outputs to the system.


IMPORTANT: Testing each output requires the firing of the associated solid state relay. Make sure an output device is connected to the controller, otherwise the test result will be erroneous.

2 Enable Test Mode.

3 Press any key to display the first test menus.

4 Select the Output Test menu.



Press and hold the Setpoint  key for 3 seconds to index to each test menu until the controller displays “oUt”.

5 Repeatedly press and release any key to test.

With each key press and release, the left display will indicate the number of the output being tested (oS1= OM1; oS2 = OM2; etc.). The right display indicates either “1” for a good output or “O” for a failed output.

Only outputs that are actually used by the particular model will be tested.

6 Exit the test and enter the next test.

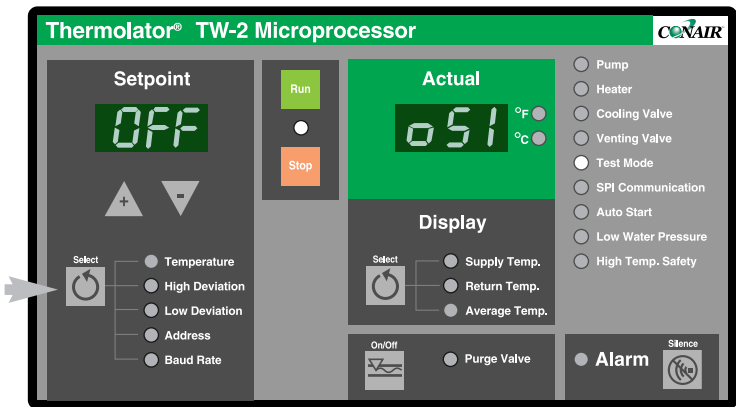
Press and hold the Setpoint  key for 3 seconds to exit and index to the next test.

DISABLING OR ENABLING OUTPUT MONITORS

All output monitors on the Thermolator can be enabled or disabled permanently through the OM Enable/Disable Menu in Test Mode.

You need to use this feature if you have replaced the motherboard, or if dip switches 7 and 8 have been changed erroneously. This will enable any required output monitors that were disabled and give fuse failures.

- 1 Enable Test Mode.
- 2 Press any key to display the first test menus.



- 3 Select the OM Enable/Disable menu.
Press and hold the Setpoint key for 3 seconds to index to each test menu until the controller indicates “oS1” in the actual display and the status of the selected output in the Select display.
- 4 Press the Setpoint or key to change the status. Each press of the key changes the output status from ON to OFF or OFF to ON.

OUTPUT MONITOR SELECTION GUIDE			
MODEL TYPE	DI	CC	IC
OM1 Pump	ON	ON	ON
OM2 Heat	ON	ON	ON
OM3 Cool	ON	ON	ON
OM4 Vent	OFF	ON	OFF
OM5 Purge (TW-2 option only)	ON	ON	OFF


- 5 Press the Setpoint to select the next output.
Repeat Step 4 to change the status of the output, or press any key to continue indexing through the outputs.
- 6 Save changes and exit the output menu.
Press and hold the Select key for 3 seconds to save the changes and exit.

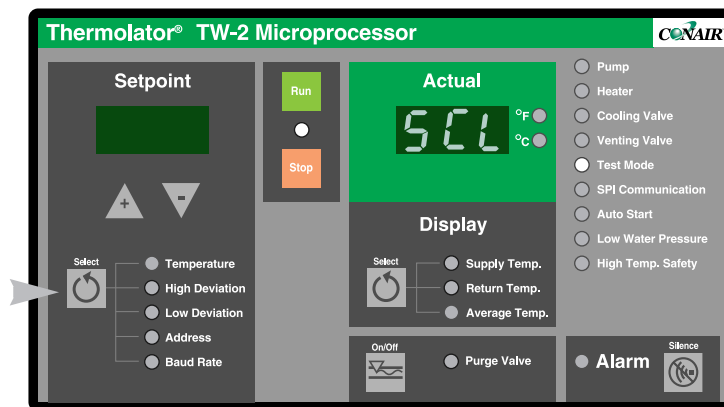
CALIBRATING TEMPERATURE SENSORS


The TW1-CD and TW2-CD Thermolators use type “K” thermocouples to sense the temperature in the return and supply process lines. These thermocouples should be calibrated annually, or when a new thermocouple is installed, to ensure correct operation.

The Thermolator’s Calibration Mode provides zero and span calibration of both the supply and return line thermocouples. You access the Calibration Mode while in Test Mode.

- 1 Enable Test Mode.**
See *PERFORMING SYSTEM TESTS*.
- 2 Press any button to display the first test menu.**
- 3 Select the Calibration Mode menu.**


Press and hold the Setpoint  key for 3 seconds to index to each test menu until the controller indicates “SC.L” in the Actual display.



- 4 Release the Setpoint  key.**
You are now in calibration mode. Each press and release of this key will exit the current calibration and start the next calibration. The table below lists the calibrations that will be performed.

CALIBRATION	SETPOINT DISPLAY	ACTUAL DISPLAY
Zero Calibrate Supply Sensor	32°F (0°C)	SC.L
Zero Calibrate Return Sensor	32°F (0°C)	rC.L
Span Calibrate Supply Sensor	510°F (266°C)	SC.H
Span Calibrate Return Sensor	510°F (266°C)	rC.H

- 5 Using the thermocouple calibrator, apply the appropriate temperature to the control input.**

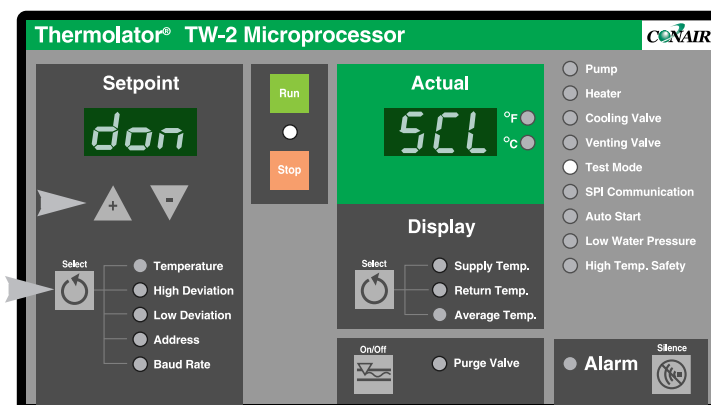
Special Tools Needed:
 type K thermocouple calibrator

CALIBRATING TEMPERATURE SENSORS

CONT'D

6 Press the up ▲ key to begin calibrating.

The controller displays the name of the current calibration (examples: 32 SC.L; 32 rC.L; 510 SC.H; or 510 rC.H).



7 Wait until the control displays 'don' or 'bad'.

A “don” message in the Setpoint display indicates the calibration was successful. A “bad” message in the Setpoint display indicates a bad calibration.

NOTE: The original calibration value stored in EEPROM can be restored for the current calibration by pressing the STOP key at any time.

8 Press Select to start the next calibration.

Pressing and releasing the Select key at the end of a calibration tells the controller to perform the next calibration.

9 Exit Calibration Mode.

Press and hold the Select key for 3 seconds to exit the Calibration Mode.

You can now proceed to the next test in Test Mode, or disable Test Mode and resume normal operation.

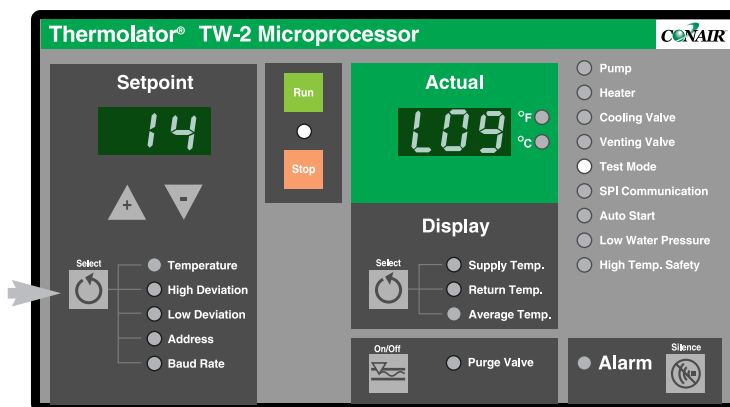
TO DISABLE TEST MODE, complete steps 2 through 5 in “Performing System Tests”, setting dip switch 6 to OFF instead of ON.

You can see the total numbers of operation by accessing the Total Operating Hours Log in Test Mode.


LOGGING OPERATING HOURS

1 Enable Test Mode.

2 Press any key to display the first test menus.



3 Index through test menus to the operating log.

Press and hold the Setpoint  key for 3 seconds to index to each test menu until the Actual display indicates "Log". The Setpoint display indicates the total number of operating hours in 100-hour units.

4 Exit the Operating Hours Log.

Press and hold the Select  key for 3 seconds to exit and index to the next test.

You can now proceed to another menu in Test Mode, or disable Test Mode and resume normal operation.

TO DISABLE TEST MODE, complete steps 2 through 5 in *"Performing System Tests"*, setting dip switch 6 to OFF instead of ON.

PULSE MODE DESCRIPTION

The Thermolator Direct Injection Model has a Pulse Mode in which software pulses the cool and vent valves at a predetermined rate under normal control and autotune when **all** of the following conditions are met.

- **The Control Point temperature is less than 245°F.**
- **The setpoint is greater than the control point temperature by more than 5°F.**

Pulse Mode is used to relieve excess pressure that can build up from thermal expansion of water in the process loop. The Pulse Time and Pulse Cycle Time parameters are adjustable under Test Mode. Pulse Time is the time in which the cool and vent valves shall be activated within the pulse cycle. Pulse Cycle Time determines the cycle time for each pulse to be repeated. The cycle time can be set to 'OFF' to disable Pulse Mode.

Pulse Mode Setup establishes the characteristics of the pulse in Thermolator Direct Injection Model's Pulse Mode.

PULSE MODE SETUP

To access the Pulse Mode Setup:

- 1 Follow Steps 1 through 7 in Test mode until “P.Cy” displays on the Actual screen. This is the Pulse Cycle Time parameter.**
- 2 Release the Parameter Select button.**
The left display shows the Pulse Cycle Time value.
- 3 Use the UP and DOWN Arrow buttons to set a new Pulse Cycle Time value.**
- 4 Momentarily press and release the Parameter Select button to save the newly entered Pulse Cycle Time value into non-volatile memory. P.tI displays on the Actual display. This is the Pulse CTime parameter.**
- 5 Use the UP and DOWN Arrow buttons to set a new Pulse Time value.**
- 6 Momentarily press and release the Parameter Select button to save the newly entered Pulse Time value to non-volatile memory.**
- 7 Press and hold the Parameter Select button to exit Pulse Mode Setup and to enter the next service on the menu.**

IMPORTANT: If the Parameter Select button is not pressed after a new value is entered, then the newly entered value is not saved to non-volatile memory.

The table of limits and defaults for the pulse mode parameters are:

PULSE MODE LIMITS AND DEFAULTS

Parameter	Low Limit	High Limit	Default Value
Pulse Cycle Time	Off, 0.1 minute	15.0 minutes	Off
Pulse Time	0.5 seconds	5 seconds	1 second

When the Pulse Cycle Time is set to Off the Pulse Mode is disabled.

DEVIATION ALARM INHIBITION / DELAY

The deviation alarm inhibition timer starts when the unit begins running (for a unit with venting, the timer starts after venting) or after the setpoint is changed. Whenever the process value is within the alarm band, the alarm inhibition shall be canceled. The deviation alarm delay timer only starts after the alarm inhibition is over.

Follow these steps to access the deviation alarm inhibition/delay parameters:

- 1 Follow Steps 1 through 7 in Test Mode until “A.In” is displayed on the right display. This is the Alarm Inhibition Time item.**
- 2 Release the Parameter Select button.**
The left display shows the Alarm Inhibition Time value.
- 3 Use the UP and DOWN Arrow buttons to set a new Alarm Inhibition Time value.**
- 4 Momentarily press and release the Parameter Select button**
Select button to save the new Alarm Inhibition Time value into non-volatile memory. The Actual display scrolls to the ‘A.dY’ (Alarm Delay Time) item.
- 5 Use the UP and DOWN Arrows to set a new Alarm Delay Time value.**
- 6 Press and release the Parameter Select button**
to save the new setting into non-volatile memory.
- 7 Press and hold the Parameter Select button to**
exit Alarm Delay/Alarm Inhibition, and enter the next service on the menu.

The table lists the limits and defaults for the Alarm Inhibition/Alarm Delay parameters. The values are adjustable in 0.5 minute increments.

Parameter	Low Limit	High Limit	Default Value
Alarm Inhibition Time	1.0 minute	15.0 minutes	10.0 minutes
Alarm Delay Time	0.5 minutes	5.0 minutes	1.0 minutes

When the unit starts, i.e. Run key is pressed or Autostart Switch input is closed and Autostart Dip Switch is in the enabled state, the Vent sequence is initiated.

VENT TIMER ADJUSTMENT

The venting sequence is divided into two phases. In the first phase the cool and vent outputs energize for half the set venting sequence time. This is followed by a second phase in which the cool, vent, and pump outputs are energized for the remainder of the venting sequence time. If the process temperature is above 200°F, the vent sequence will be skipped.

To access the Vent Timer setup:

- 1 Follow steps 1 through 7 in the Test mode**
until “vEn” shows on the Actual display.
- 2 Use the Up and Down arrow to set**
the desired vent cycle duration (0.1 to 10.0 minutes,
adjustable in 0.1 minute increments).
- 3 Press and hold the Select button.**
The software saves the newly entered vent cycle duration
into non-volatile memory, and returns to the initial display
test menu (dSP).
- 4 Shut off and lock out the power supply to the**
Thermolator.
- 5 Return the Test Mode dip switch 6 to the OFF**
position.
- 6 Reapply power to the unit.**

TROUBLESHOOTING

- *Before Beginning*6-2
- *A Few Words of Caution*6-2
- *Identifying the Cause of a Problem*6-3
- *Shut Down Alarms*6-4
- *Warning Alarms*6-8
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BEFORE BEGINNING

You can avoid most problems by following the recommended installation, operation and maintenance procedures outlined in this User Guide. If you do have a problem, this section will help you determine what caused it and tell you how to fix it.

Before you begin troubleshooting:

- ❑ **Find the wiring, plumbing or other diagrams** that were shipped with your equipment. These diagrams are the best reference for correcting a problem. The diagrams also will note any custom features, such as special wiring, control or plumbing options, not covered in this User Guide.
- ❑ **Verify that you have manuals for other equipment** in the process line. Solving problems may require troubleshooting malfunctions or incorrect operating procedures on other pieces of equipment.
- ❑ **If an alarm is present, note any indicator lights** and messages shown on the control panel. These indicators will help you discover the cause of the problem more quickly.

A FEW WORDS OF CAUTION

The Thermolator is equipped with many safety devices. Do not remove or defeat them. Improper corrective action can lead to hazardous conditions, and should never be attempted to sustain production.



WARNING: This machines should be adjusted and serviced only by qualified technical personnel who are familiar with construction and operation of this type of equipment.



WARNING: Hot surfaces and liquids
Allow the Thermolator to cool to below 100°F (38°C) before servicing the unit.



DANGER: Voltage hazard.

Troubleshooting the electrical system of this equipment requires use of precision electronic measuring equipment, and may require access to the electrical enclosure while power is on. Exposure to potentially fatal voltage levels may be unavoidable. These troubleshooting procedures should be performed only by qualified electrical technicians who know how to use this precision electronic equipment and who understand the hazards involved.

Most Thermolator malfunctions are indicated by an illuminated alarm light and error codes displayed on the control panel.




A problem can trigger three types of alarms:


- **Shut Down Alarms:** The Thermolator detected a problem that caused it to shut down automatically to prevent equipment damage or personal injury.
- **Warning Alarms:** The Thermolator continues to operate, but warns of a problem that could lead to a condition that will shut down the unit.
- **System Errors:** The system error codes indicate a non-recoverable problem with the microprocessor control.

When the Thermolator control detects a problem, the red Alarm light is activated and the RUN/STOP light changes from green to flashing red.



When an Alarm condition occurs:


- 1 Press  to silence any optional audible or visual alarm. The RUN/STOP light changes from flashing red to steady red.
- 2 Note any indicator lights or error messages to help determine the cause of the problem.
- 3 Find the alarm or error code in the diagnostics tables in the Troubleshooting section of this manual.
- 4 If the unit is still operating, press  to clear the alarm and shut down the Thermolator to correct the problem.
- 5 Press  to resume normal operation after the problem is corrected.

 **WARNING:**
Disconnect and lockout the main power source before opening the Thermolator or its electrical enclosure for servicing. Disconnect air and water supply lines as needed.

SHUT DOWN ALARMS

The Thermolator has detected a problem that could lead to equipment damage or personal injury if it is not corrected.





- ◆ The Alarm LED lights and the STOP/RUN LED flashes red.
- ◆ The Thermolator automatically shuts down.
- ◆ The control displays a red LED or alarm code indicating the source of the problem.

Alarm	Possible cause	Solution
<div>● Low Water Pressure</div> <div>The cooling water pressure is less than 20 psi.</div> <div>Note: The unit will re-start automatically after a two-second delay if the water pressure returns to at least 20 psi.</div>	The water supply pressure is below 20 psi.	Verify that the water supply is on and delivering water at a pressure of at least 20 psi. Check for closed valve or faulty pump in the supply circuit. Adjust cooling water regulator as required.
	The pressure switch failed.	Watch gauges while turning cooling water on and off. If pressure vents automatically, check vent or cooling valve.
	The cooling valve failed.	Check the cooling valve. See Repairing Solenoid Valves or Motorized Cooling Valves.
<div>● Pump</div> <div>The pump motor overload has tripped. The contact is open.</div> <div></div> <div>WARNING: Only qualified electrical service personnel should examine and correct problems that require opening the unit's electrical enclosure or checking electrical current to diagnose the cause of a problem.</div>	The incorrect voltage is supplied to the pump motor.	Supply voltage should match the rating on the system name plate. If voltage is correct, check wiring connections and jumpers.
	The motor overload is faulty or set incorrectly.	Disconnect the power and open the electrical enclosure. Verify that the overload is set to trip at the proper amperage, which should not exceed the FLA. Manually trip and reset the overload. If the problem continues, replace the overload. See Resetting and Replacing Overloads.
	The pump is not working properly.	Replace the pump if supply voltage, wiring and overload settings are correct, but the pump continues to draw excessive current.

The Thermolator has detected a problem that could lead to equipment damage or personal injury if it is not corrected.

- ◆ The Alarm LED lights and the STOP/RUN LED flashes red.
- ◆ The Thermolator automatically shuts down.
- ◆ The control displays a red LED or alarm code indicating the source of the problem.

SHUT DOWN ALARMS

Alarm	Possible cause	Solution
<p> High Temp. Safety</p> <p>The actual temperature of water supplied to the process exceeds the 260°F safety switch limit.</p> <p> WARNING: Only qualified electrical service personnel should examine and correct problems that require opening the unit's electrical enclosure or checking electrical current to diagnose the cause of a problem.</p>	<p>Water stopped flowing through the unit or between the supply and return.</p> <p>The optional electro-mechanical safety switch is improperly set or defective.</p> <p>The heater contactor has failed.</p>	<p><input type="checkbox"/> Verify that the unit is running and that the pump is working.</p> <p><input type="checkbox"/> Check for closed or defective cooling or vent valves and plugged lines. See Repairing Solenoid Valves.</p> <p>Check the switch setting. A setting that is too low will cause nuisance trips. Check the switch and replace if defective. See Checking and Replacing Switches.</p> <p>Replace the contactor if defective. See Replacing the Heater Contactor.</p>
<p></p> <p>The actual temperature of water supplied to the process exceeds the programmed 260°F safety limit.</p> <p> WARNING: Only qualified electrical service personnel should examine and correct problems that require opening the unit's electrical enclosure or checking electrical current to diagnose the cause of a problem.</p>	<p>Water stopped flowing through the unit or between the supply and return.</p> <p>The heater contactor failed.</p>	<p><input type="checkbox"/> Verify that the unit is running and that the pump is working.</p> <p><input type="checkbox"/> Check for closed or defective cooling or vent valves and plugged lines. See Repairing Solenoid Valves.</p> <p>Replace the contactor if defective. See Replacing the Heater Contactor.</p>

SHUT DOWN ALARMS

The Thermolator has detected a problem that could lead to equipment damage or personal injury if it is not corrected.

- ◆ The Alarm LED lights and the STOP/RUN LED flashes red.
- ◆ The Thermolator automatically shuts down.
- ◆ The control displays a red LED or alarm code indicating the source of the problem.

Alarm	Possible cause	Solution
<div>Lo SAF</div> <p>Actual temperature of water supplied to the process is below the programmed 20°F safety limit.</p>	The cooling valve is stuck open.	Disassemble the cooling valve and check for particles blocking the valve seat. Check the valve seat for excessive wear. Replace parts as required using a valve repair kit. See Repairing Solenoid Valves .
	The heater failed.	Check for a bad heating element, or a heater contactor that failed in the open position. See Replacing the Heater Contactor and Replacing Heater Elements .
<div>Pbr Err</div> <p>The thermocouple in the process return line failed.</p>	The thermocouple is loose.	Check for a loose thermocouple or loose wire connections to the thermocouple.
	The thermocouple failed.	Check the thermocouple and replace if necessary. See Checking and Replacing Thermocouples .
<div>PbS Err</div> <p>The thermocouple in the process supply line failed.</p>	The thermocouple loose.	Check for a loose thermocouple or loose wire connections to the thermocouple.
	The thermocouple failed.	Check the thermocouple and replace if necessary. See Checking and Replacing Thermocouples .

The Thermolator has detected a problem that could lead to equipment damage or personal injury if it is not corrected.

- ◆ The Alarm LED lights and the STOP/RUN LED flashes red.
- ◆ The Thermolator automatically shuts down.
- ◆ The control displays a red LED or alarm code indicating the source of the problem..


SHUT DOWN ALARMS

Alarm	Possible cause	Solution
<div>PHS Err</div> <p>The incoming power is out of phase. A leg may have failed or is disconnected.</p> <p>NOTE: This alarm is available only on TW2-CD models.</p>	<p>The pump is rotating in the wrong direction.</p> <p>One of the main supply wire leads has disconnected.</p>	<p>Check pump rotation against the arrow stamped on the pump. If the pump is rotating in the wrong direction, disconnect and lockout the main power source. Open the electrical enclosure, and reverse any two leads on the incoming power connection.</p> <p>Disconnect power and open the electrical enclosure. Check for loose connections in main supply and on motherboard.</p>
<div>FUS 002</div> <p>Pump fuse.</p>	<p>The indicated device has blown a fuse.</p> <p>The incorrect device is being used for this fuse location.</p> <p>The motherboard output SSR at the designated fuse failed.</p>	<p>Disconnect and lockout the main power. Open the electrical enclosure. Check for loose wires and incorrectly installed jumpers or terminal blocks associated with the fuse error. Replace the fuse, if necessary. See Checking and Replacing Fuses.</p> <p>Replace the fuse, then enter Test Mode. Turn off the Output Monitor associated with the fuse location and test outputs. See Performing System Tests and Disabling or Enabling Output Monitors in the <i>MAINTENANCE</i> section.</p> <p>Replace the motherboard. See Checking and Replacing the Motherboard.</p>
<div>FUS 003</div> <p>Heater fuse.</p>		
<div>FUS 004</div> <p>Cooling valve fuse.</p>		
<div>FUS 005</div> <p>Vent valve fuse.</p>		
<div>FUS 006</div> <p>Purge valve fuse.</p>		

WARNING ALARMS

The Thermolator has detected a problem that could lead to a shut down condition if it is not corrected.


- ◆ The Alarm LED lights.
- ◆ The Thermolator continues operating.
- ◆ The control displays a red LED or alarm code indicating the source of the problem.

Alarm	Possible cause	Solution
<p>● Low Deviation</p> <p>The Thermolator will not heat to the setpoint temperature, or takes too long to reach the setpoint temperature. The actual temperature of fluid supplied to the process is lower than the setpoint deviation allows.</p> <p>WARNING:  The Thermolator should be tested and repaired only by qualified technicians equipped with the correct tools and trained in the maintenance and repair of electrical systems and industrial appliances.</p>	The cooling valve is stuck open or leaking water?.	Disassemble the cooling valve and check for particles blocking the valve seat. Check the valve seat for excessive wear. Replace as required using a valve repair kit. See Repairing Solenoid Valves .
	A heater element fail.	With the unit powered down: Check for loose connections. Check resistance between the phases on the output side of the heater contactor. Readings should be within 0.25 ohms of each other. Replace the heater, if necessary. See Replacing Heater Elements .
	A heater contactor failed.	With power on and the Heater LED lit: Check the amp draw on each of the three phases to the heater. All should match the FLA listed for the heater on the unit nameplate. Replace the heater contactor if there is a voltage imbalance greater than 10%. See Replacing the Heater Contactor .
	The low deviation temperature is set too low.	Increase the low deviation setting. The recommended setting is 2°F to 10°F.
	The Thermolator is incorrectly sized for the application.	Review specifications and selection guidelines that apply to heater and pump sizes in temperature control units.

The Thermolator has detected a problem that could lead to a shut down condition if it is not corrected.

- ◆ The Alarm LED lights.
- ◆ The Thermolator continues operating.
- ◆ The control displays a red LED or alarm code indicating the source of the problem.

WARNING ALARMS

Alarm	Possible cause	Solution
<p>● High Deviation</p> <p>The Thermolator will not cool down, or takes too long to cool down. The actual temperature of fluid supplied to the process is higher than the setpoint deviation allows.</p> <p> WARNING: The Thermolator should be tested and repaired only by qualified technicians equipped with the correct tools and trained in the maintenance and repair of electrical systems and industrial appliances.</p>	Water stopped flowing between the supply and return.	Check for a plugged pipe or closed valve.
	The cooling valve failed.	Check the cooling valve. See Repairing Solenoid Valves or Motorized Cooling Valves.
	The temperature difference between the cooling water supply and the setpoint is too small.	The temperature difference should be at least 25°F to achieve proper cooling. Increase the process setpoint, decrease the cooling water supply temperature, or increase cooling water supply pressure.
	A heater contactor failed.	With power on and the Heater LED lit: Check the amp draw on each of the three phase legs to the heater. All should match the FLA listed for the heater on the unit nameplate. Replace the heater contactor if there is a voltage imbalance greater than 10%. See Replacing the Heater Contactor.
	The cooling valve is the wrong size.	Check the cooling load (Btu/hr) for which the valve was specified.
	The high deviation temperature is set too low.	Increase the high deviation setpoint. The recommended setting is 2°F to 10°F.

OTHER WARNINGS

The Thermolator has detected a problem that could lead to a problem if it is not corrected.

- ◆ The Thermolator continues operating.
- ◆ The control displays a red LED indicating the source of the problem.

Alarm	Possible cause	Solution
<div>● SPI Communication</div> <p>The SPI communication link has failed.</p>	The unit is not connected to a host machine.	If the Thermolator is not connected to a host device, set the SPI address to OFF using the Setpoint adjustment buttons on the control panel.
	The network address and baud rate are incorrect.	<input type="checkbox"/> Check the network address. The address may be set to any number from 32 to 254 (a hexadecimal integer between 20 and FE), as long as that number has not been assigned to another machine connected to the same network. <input type="checkbox"/> Make sure the baud rate (9600, 4800, 2400, or 1200) matches the host machine.
	Something is wrong with the cable.	Check the communication cable condition and connections. The cable must conform to SPI standards. Check for loose connections on the motherboard.
<div>SET</div> <div>tyP</div> <p>DIP Switch Error</p>	The controller type DIP switches (7 and 8) inadvertently changed since the last power up sequence.	Power down the controller and reset the controller type DIP switches (7 and 8) to the previous settings. Refer to Initial Setup in the Installation section of this User Guide for details on the proper DIP switch settings.

The Thermolator has detected a non-recoverable error involving the microprocessor control.


- ◆ The Alarm LED lights and the STOP/RUN LED flashes red.
- ◆ The Thermolator shuts down or will not start.
- ◆ The control displays an error code indicating the source of the problem.

SYSTEM ALARMS

Alarm	Cause	Solution
<div>ERR 001</div> RAM hardware failure.	Electrical noise or failed CPU on the motherboard caused system write tests to fail during power up.	Make sure all connections on the motherboard are solid. Operate unit in a noise free environment. If error persists, contact Conair service.
<div>ERR 002</div> ROM, checksum failure.	The CPU and/or PROM chip (U1 or U2) is not making good contact with its socket, or the PROM chip has failed.	Make sure the CPU and PROM chips are seated correctly in the sockets. If error persists, contact Conair service.
<div>ERR 003</div> <div>ERR 004</div> COP failures.	A failed CPU, failed motherboard, software bug or electrical noise caused an internal software error.	Cycle power to the unit. If the problem persists, contact Conair service technicians. You may need to replace the motherboard.
<div>ERR 005</div> Illegal Opcode.	The CPU tried to execute an illegal software instruction due to electrical noise or a failed motherboard.	Make sure all connections to the motherboard are solid and that the unit is operating in a noise free environment. If error persists, contact Conair service.
<div>ERR 006</div> <div>ERR 014</div>	A failed CPU, failed motherboard, software bug or electrical noise caused an internal software error.	Cycle power to the unit. If the problem persists, contact Conair service technicians. You may need to replace the motherboard.
<div>ERR 015</div> <div>ERR 016</div> through Software cannot write to CPU non-volatile memory.	The memory has exceeded its usable life or there is a software bug. This error occurs only after changes have been made to non-volatile memory either through the operator panel or SPI.	Cycle power to the unit. Contact Conair service if an operating parameter such as the setpoint is not being saved or if this error persists.

THERMOLATOR WILL NOT POWER UP

If you apply power to the Thermolator and the control panel does not light, you have a problem with the main power circuit or the unit’s microprocessor board.



WARNING: Electrical Shock Hazard
Disconnect and lockout the main power supply before proceeding.

Symptom	Possible cause	Solution
Applying power does not turn on the Thermolator or light the control panel.	Power is not reaching the Thermolator	<div><input type="checkbox"/> Verify that the main power supply and any customer-installed electrical disconnect or emergency stop devices are in the ON position.</div> <div><input type="checkbox"/> Verify correct electrical connections between the unit and the control, and between the unit and the power supply. Replace any damaged wires or cables.</div>
	The unit blown a fuse.	Check Fuse 1 on the motherboard and any fuses or breakers associated with customer-installed disconnect devices. Replace or reset as required. Identify the cause of the ground fault and correct it. See Checking and Replacing Fuses .
	The incorrect voltage is reaching the Thermolator.	Check the electrical requirements on the unit nameplate. Verify correct main supply voltage to the unit and the secondary voltage supply from the transformer to unit components. Replace the transformer, if necessary.
The control panel is lit, but the Thermolator will not operate when RUN is pressed.	The unit is in Test Mode.	If the Test Mode LED is lit, you must disable Test Mode on the motherboard before resuming operation. See Performing System Tests in the <i>MAINTENANCE</i> section.

CHECKING AND REPLACING FUSES

1 Disconnect and lockout the main power.

2 Open the electrical enclosure door.

 **Replace the fuse.**



WARNING: Shock Hazard

Only qualified service personnel familiar with electrical testing and industrial equipment should examine and correct problems that require opening the unit with power on to diagnose the cause of a problem.

If fuse continues to fail:

- Verify that the unit is receiving the correct voltage. Check the voltage, phasing and amperage ratings on the unit's nameplate.
- Verify that the unit's transformer is operating correctly. Check for proper voltage (120V \pm 10%) to the voltage sensing device for the fuse location.
- Check all wiring referencing the fusing location for loose connections, damage or improper grounding. Verify that the correct device is being used for this fuse location. See **Disabling or Enabling Output Monitors** in the *MAINTENANCE* section.

Fuse 1
Control power

Fuse 5
Vent valve

Fuse 4
Cooling valve

Fuse 2
Pump

Fuse 3
Heater

Fuse 6
Purge valve

3 PHASE INPUT

AC IN - 4
AC IN - 3
AC OUT - 2
AC OUT - 1
F1
LLSWPS
LLSWPS
AUTOSTART
HPSLPS
HPSLPS
GFS
GFS
FSTAT
FSTAT

UNLDR 1/ VENT 2 SOL +
UNLDR 1/ VENT 2 SOL -
UNLDR 2/ COOL 1 SOL +
UNLDR 2/ COOL 1 SOL -

PUMP
PUMP
PUMP OL
PUMP OL

PMP AUX
PMP AUX
1FS/ COMP AUX
1FS/ COMP AUX
PUMPDOWN
PUMPDOWN
HEAT/COMP
HEAT/COMP
HTS/COMP OL
HTS/COMP OL

OFF
ON
CONFIGURATION
DIP SWITCH

ALARM
N
C
NC
NO
C
110V

LLS/PURGE SSOL -
LLS/PURGE SSOL +
PURGE SSOL -
PURGE SSOL +
PURGE 4 SOL -
PURGE 4 SOL +

TCPL'S
SUP RET
> < < >

+ 120 Ohm
- TR
- TR
GND
GND
- TR
- TR
+ 120 Ohm

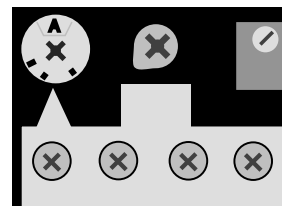
(2) CONTROL
OPEN PANEL CABLE

RESETTING OVERLOADS

The pump motor overload is located inside the unit's electrical enclosure.

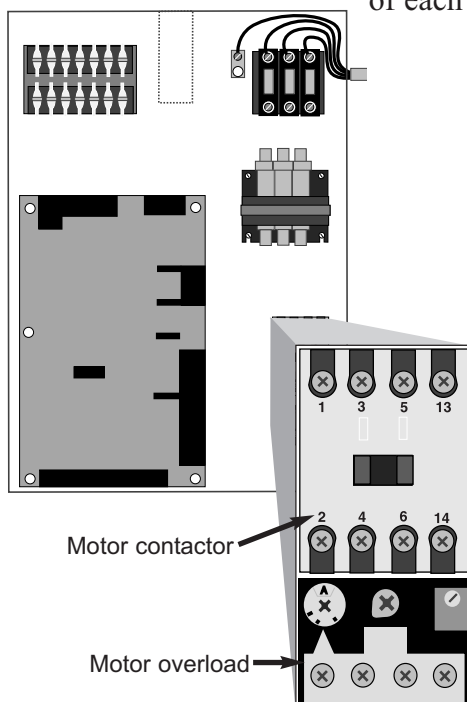
- 1 Disconnect and lockout the main power.**
- 2 Open the electrical enclosure door.** Turn the screw on the front panel counterclockwise to open.
- 3 Check the overload.**

If the red button is out, the overload has tripped. Press the blue button to reset the overload. Verify that the overload trip point does not exceed the FLA for the pump.



REPLACING PUMP OVERLOAD

- 1 Disconnect and lockout the main power.**
- 2 Open the electrical enclosure door.** Turn the screw on the front panel counterclockwise to open.
- 3 Locate the pump overload module attached to the pump motor starter.**
- 4 Disconnect the three power leads from the overload module to the pump motor.** Note the placement of each lead and label as needed.



- 5 Disconnect auxiliary wiring on the overload module.**
- 6 Remove the overload module.** Loosen the three screws that connect the overload module to the motor contactor. Pull the overload module down to release it from the starter.
- 7 Reverse these steps to install the new overload module.**
- 8 Set the module reset mode to MAN (manual).**
- 9 Set the proper FLA trip point.** Do not exceed the FLA for the pump motor.

IMPORTANT: Always refer to the wiring diagrams that came with your Thermolator to locate specific electrical components. Illustrations in the User Guide are intended to be representative only.

-

REPLACING THE HEATER CONTACTOR

IMPORTANT: Always refer to the wiring diagrams that came with your Thermolator to locate specific electrical components. Illustrations in the User Guide are intended to be representative only.



WARNING: Electrical Shock Hazard

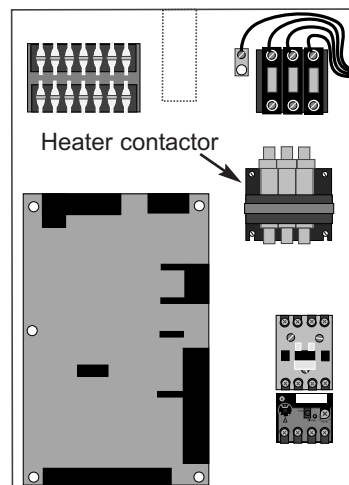
Only qualified service personnel who have been trained on electrical testing and the procedures for avoiding the hazards should diagnose or correct problems that require opening the unit with power on.

Thermolators use mercury displacement heater contactors. The heater contactors should be replaced if:

- You have checked the amp draw on each of the three-phase legs and discovered a voltage imbalance greater than 10%.
- You have checked the continuity and found that ohms at the coil equal zero.

To replace the heater contactor:

- 1 Disconnect and lockout the main power.**
- 2 Open the electrical enclosure door.**
Turn the screw on the front panel counterclockwise to open.
- 3 Disconnect the wires from the heater contactor**
Make sure you label the wires to ensure you can connect them correctly to the new contactor.
- 4 Remove the contactor**
by removing the screws that hold it in place.
- 5 Discard old contactor**
using the proper disposal procedure. See Material Safety Data Sheet.
- 6 Reverse this procedure**
to install the new contactor.
Make sure the wires are connected correctly.



WARNING: Hazardous Substance

Thermolators use mercury displacement contactors. Mercury is considered a hazardous substance and must be dealt with accordingly. See the Material Safety Data for information on the how to avoid the potential hazards and how to clean up and dispose of mercury if it spills.

The Thermolator uses two type ‘K’ thermocouples to monitor supply and return process temperatures. One thermocouple is installed in the wall of the heater tank at the “to process” outlet. The other thermocouple is installed in the wall of the cooling tank at the “from process” inlet.

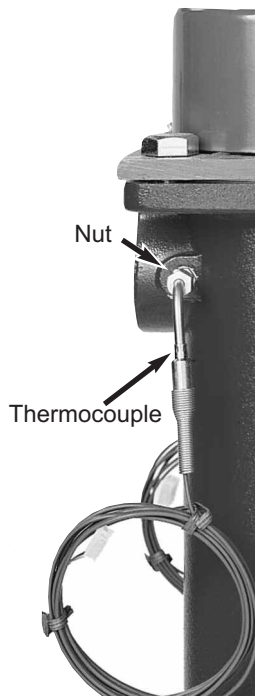
CHECKING THERMOCOUPLES

To check a thermocouple after a probe error:

- 1 Disconnect and lockout the main power.**
- 2 Open the electrical enclosure door.** Turn the screw on the front panel counterclockwise to open.
- 3 Unplug the appropriate thermocouple from the motherboard and install a jumper on the leads.** Refer to the wiring diagrams that came with your unit.
- 4 Restart the Thermolator.**
 - ◆ If error message disappears, replace the thermocouple.
 - ◆ If error message does not disappear, replace the motherboard. See [Replacing the Motherboard](#).

To replace a thermocouple:

- 1 Disconnect and lockout the main power.**
- 2 Shut off the cooling water infeed and drain the unit.** Drain all water using the drain plugs located in the bottom of the unit.
- 3 Remove the unit’s top panel** and open the electrical enclosure.
- 4 Remove the thermocouple.** Loosen the compression nut to slide the thermocouple out of the casing. Disconnect the thermocouple wires at the motherboard.
- 5 Install the new thermocouple.** Insert the tip of the new thermocouple at least 1 inch into the tank. tighten the compression nut. Thread the leads through the raceway leading to the electrical enclosure. Attach the thermocouple leads to the motherboard.



REPLACING THERMOCOUPLES



WARNING: Hot surfaces

Allow the Thermolator to cool to below 100°F (38°C) before servicing the unit.

REPAIRING COOLING VALVES

Every Thermolator has a solenoid valve assembly that controls the cooling water out flow. Closed circuit (CC) units also have a vent valve assembly. Solenoid valves also are found on the optional purge valve.



WARNING: Electrical shock and hot surface hazards

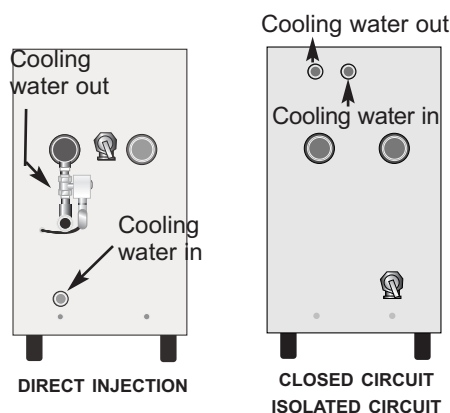


Before attempting maintenance of any kind on the Thermolator, you must stop the unit; disconnect and lockout the main power supply; and allow the unit to cool to 100°F (38°C)

1 Shut off the cooling water infeed.

2 Drain the unit of all water through the relief valve port in the rear of the unit. Use a 1/4 inch allen key.

3 Remove the cooling water out feed. For closed and isolated circuit models, also remove the cooling water in feed.



4 Disconnect and lock out main power.

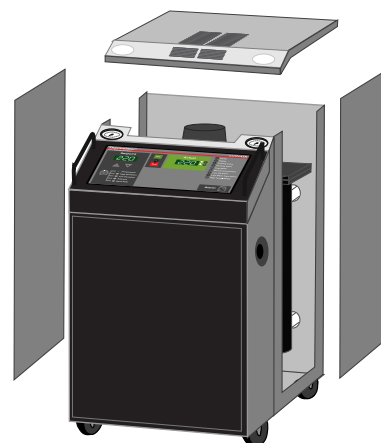
5 Remove the top and side panels of the Thermolator. Lift the top panel straight up, then lift the side panels up.

6 Remove the cooling valve from the cooling water out line.

7 Disassemble the cooling valve.

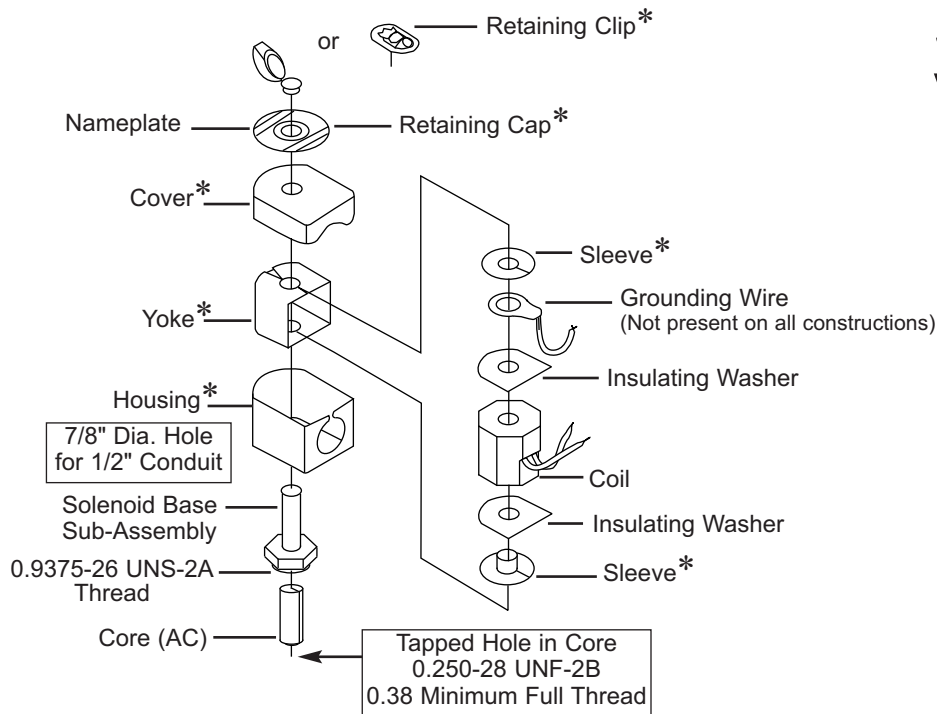
See [Repairing Solenoid Valves](#) and [Repairing Motorized Valves](#).

8 Inspect and clean or repair the valve body assembly. Remove foreign particles and replace damaged parts as necessary.



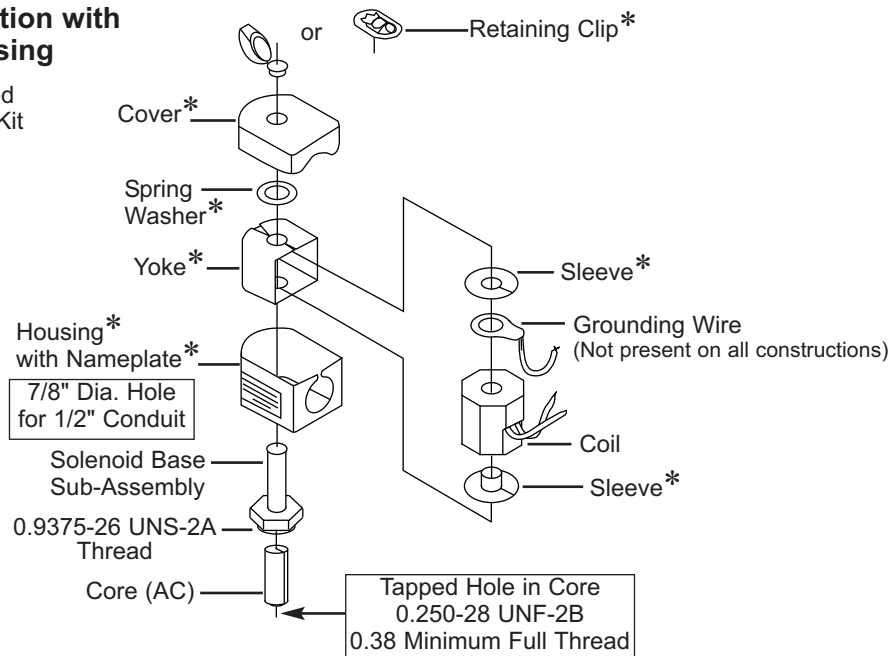
*Indicates Parts Supplied
in Solenoid Enclosure Kit

REPAIRING SOLENOID VALVES



Alternate Construction with Nameplate on Housing

*Indicates Parts Supplied
in Solenoid Enclosure Kit



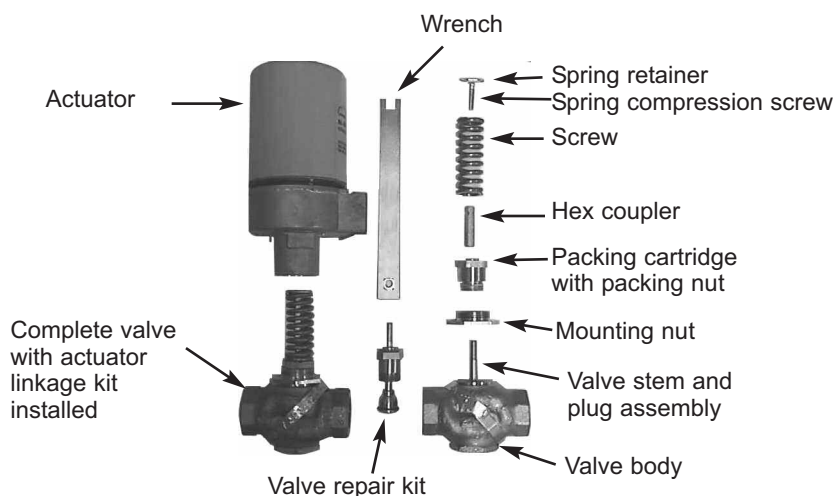
9 Reassemble the valve and other components.

Reassemble in reverse order. Seal all pipe fittings with pipe sealant. Check that all flows are in the correct direction. Check for leaks before resuming operation.

REPAIRING MOTORIZED VALVES

The Valve Repair kit includes Valve Stem and Plug Assembly and Packing Cartridge with Packing Nut.

Disassemble valves following the steps in [Repairing Cooling Valves](#). Reassemble the valve and other components, in reverse order of disassembly. Seal all pipe fittings with pipe sealant. Check that all flows are in the correct direction. Check for leaks before resuming operation.



REPLACING HEATER ELEMENTS

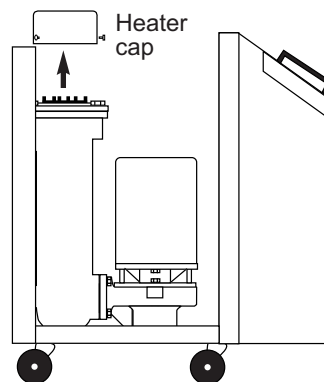


WARNING: Electrical shock and hot surface hazards

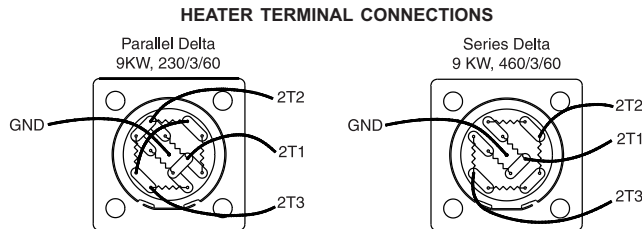
Before attempting maintenance of any kind on the Thermolator, you must stop the unit; disconnect and lockout the main power supply; and allow the unit to cool to less than 100°F (38°C)



- 1** Disconnect and lockout the main power.
- 2** Remove the top panel of the Thermolator.
- 3** Remove the heater cap.
Use a 1/4-inch open-end wrench to remove the three bolts that hold the cap to the heater tank.
- 4** Remove the heater wiring harness. Label the wiring layout of the heater terminals; wires are labeled 2T1, 2T2, 2T3 and GND.



The wiring layout will be one of the following:



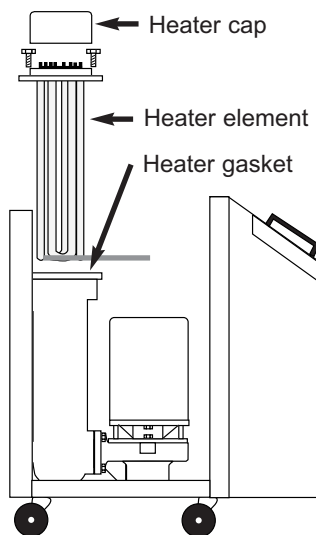
Unscrew the locking screws on the wiring harness and remove the wires.

- 5 Shut off the cooling water in feed.**
- 6 Drain the Thermolator using the drain plugs** located at the rear of the unit.
- 7 Remove the four bolts that hold the heater element** in place. Use a 15/16-inch socket with 1/2-inch drive.
- 8 Lift the heating element out of the heater tube.** Lift the element straight up.

REPLACING HEATER ELEMENTS

CONT'D

IMPORTANT: Always refer to the wiring diagrams that came with your Thermolator to locate specific electrical components. Illustrations in the User Guide are intended to be representative only.



- 9 Lift the heating element out of the heater tube.** Lift the element straight up.
- 10 Replace the heater gasket if it is worn.**
- 11 Reverse these steps to install the new heater element** and reassemble the unit.

We're Here to Help


Conair has made the largest investment in customer support in the plastics industry. Our service experts are available to help with any problem you might have installing and operating your equipment. Your Conair sales representative also can help analyze the nature of your problem, assuring that it did not result from misapplication or improper use.

Additional manuals and prints for your Conair equipment may be ordered through the Customer Service or Parts Department for a nominal fee.

How to Contact Customer Service

To contact Customer Service personnel, call:



 **NOTE:** Normal operating hours are 8:00 am - 5:00 pm EST. After hours emergency service is available at the same phone number.

From outside the United States, call: 814-437-6861

You can commission Conair service personnel to provide on-site service by contacting the Customer Service Department.

Before You Call...

If you do have a problem, please complete the following checklist before calling Conair:

- ☐ Make sure you have all model, control type and serial numbers from the serial tag, and parts list numbers for your particular equipment. Service personnel will need this information to assist you..
- ☐ Make sure power is supplied to the equipment.
- ☐ Make sure that all connectors and wires within and between control systems and related components have been installed correctly.
- ☐ Check the troubleshooting guide of this manual for a solution.
- ☐ Thoroughly examine the instruction manual(s) for associated equipment, especially controls. Each manual may have its own troubleshooting guide to help you.
- ☐ Check that the equipment has been operated as described in this manual.
- ☐ Check accompanying schematic drawings for information on special considerations.

Equipment Guarantee

Conair guarantees the machinery and equipment on this order, for a period as defined in the quotation from date of shipment, against defects in material and workmanship under the normal use and service for which it was recommended (except for parts that are typically replaced after normal usage, such as filters, liner plates, etc.). Conair's guarantee is limited to replacing, at our option, the part or parts determined by us to be defective after examination. The customer assumes the cost of transportation of the part or parts to and from the factory.

Performance Warranty

Conair warrants that this equipment will perform at or above the ratings stated in specific quotations covering the equipment or as detailed in engineering specifications, provided the equipment is applied, installed, operated and maintained in the recommended manner as outlined in our quotation or specifications.

Should performance not meet warranted levels, Conair at its discretion will exercise one of the following options:

- Inspect the equipment and perform alterations or adjustments to satisfy performance claims. (Charges for such inspections and corrections will be waived unless failure to meet warranty is due to misapplication, improper installation, poor maintenance practices or improper operation.)
- Replace the original equipment with other Conair equipment that will meet original performance claims at no extra cost to the customer.
- Refund the invoiced cost to the customer. Credit is subject to prior notice by the customer at which time a Return Goods Authorization Number (RGA) will be issued by Conair's Service Department. Returned equipment must be well crated and in proper operating condition, including all parts. Returns must be prepaid.

Purchaser must notify Conair in writing of any claim and provide a customer receipt and other evidence that a claim is being made.

Warranty Limitations

Except for the Equipment Guarantee and Performance Warranty stated above, Conair disclaims all other warranties with respect to the equipment, express or implied, arising by operation of law, course of dealing, usage of trade or otherwise, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

The SPI commands supported by Conair Thermolator® mold temperature controllers are listed in the following tables.

The standard required commands and three optional commands are listed in the SPI Command Pairs table, along with the Select and Poll command pairs in hexadecimal format. Select commands set or change Thermolator functions. Poll commands retrieve information from the Thermolator.

SPI COMMANDS SUPPORTED BY THE CONAIR THERMOLATOR®

SPI Command Pairs		
Mold temperature controllers		Device ID: hex 20
Commands	Select	Poll
Echo - Select stores 4 bytes of information at the Thermolator; Poll retrieves it.	0x20 0x21	0x20 0x20
Version - Retrieves 4 bytes of SPI version information.		0x20 0x22
Setpoint Process Temperature - Sets and retrieves the process temperature setpoint.	0x20 0x31	0x20 0x30
Alarm, High Temperature Deviation* - Sets the alarm band temperature; retrieves setpoint + alarm band value.	0x20 0x33	0x20 0x32
Alarm, Low Temperature Deviation* - Sets the alarm band temperature; retrieves setpoint + alarm band value.	0x20 0x35	0x20 0x34
Process Status - Retrieves run status and alarm conditions.		0x20 0x40
Status, Machine 1 - Retrieves run status and alarm conditions.		0x20 0x42
Status, Machine 2 - Retrieves run status and alarm conditions.		0x20 0x44
Mode, Machine - Start/stops the Thermolator; acknowledges alarms; retrieves run status	0x20 0x49	0x20 0x48
Temperature, to Process - Retrieves the actual temperature of fluid leaving to the Thermolator.		0x20 0x70
Temperature, from Process - Retrieves the actual temperature of fluid returning to the Thermolator.		0x20 0x72
* NOTE: Both High and Low Temperature Deviation commands set the same variable. Use only one of these commands to avoid problems.		

See **SPI Status Words** for status words and BIT positions for Process Status, Machine 1 Status and Machine 2 status.

For more information on the SPI protocol, you can obtain the SPI Communication Protocol Manual by contacting:

The Society of the Plastics Industry, Inc.
1801 K Street, NW
Suite 600K
Washington DC 20006
(202) 974-5200 Fax: (202) 296-7005
www.plasticsindustry.org

SPI STATUS WORDS

Status, Process

Poll: 0x20 0x40

SPI STATUS WORD	Open	Open	Reserved	Reserved	Reserved	Reserved	Alarm, Low flow	Reserved	Alarm, Low pressure condition	Alarm, High pressure condition	Alarm, Low temperature deviation	Alarm, High temperature deviation	Alarm, Machine	Alarm, Process	Alarm, System	Processing
Word BIT position	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
EEprom error														SET	SET	*
A/D converter error														SET	SET	*
CJC Error														SET	SET	*
RAM hardware														SET	SET	*
ROM checksum														SET	SET	*
Probe Failure													SET		SET	*
E/M Hi temp safety																*
Prog. Hi temp safety																*
Output monitor failure													SET		SET	*
Low water pressure									SET				SET		SET	*
High deviation alarm												SET		SET	SET	*
Low deviation alarm											SET			SET	SET	*
Prog. Lo temp safety																*
Pump overload													SET		SET	*
Low water level													SET		SET	*
Test Mode																*
Phase error																*

NOTES:

* The SPI I/O list defines the Processing bit as being cleared if the unit is not processing; otherwise it is SET.

Elsewhere on the chart:

- If a bit is not shown to be SET, it is cleared.
- The System Alarm bit is SET if an alarm is present. It is the logical OR of Process alarm and Machine alarm.
- Processing, System Alarm, Process Alarm and Machine Alarm bits are repeated for Process Status, Machine 1 Status and Machine 2 Status.

SPI STATUS WORDS

Status, Machine 1

Poll: 0x20 0x42

SPI STATUS WORD	Open	Alarm, Phase	Alarm, Low current	Alarm, High current	Alarm, Low volts	Alarm, High volts	Reserved	Reserved	Alarm, Low pressure safety limit	Alarm, High pressure safety limit	Alarm, Low temperature safety limit	Alarm, High temperature safety limit	Alarm, Machine	Alarm, Process	Alarm, System	Processing
Word BIT position	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
EEprom error														SET	SET	*
A/D converter error														SET	SET	*
CJC Error														SET	SET	*
RAM hardware														SET	SET	*
ROM checksum														SET	SET	*
Probe Failure																*
E/M Hi temp safety												SET	SET		SET	*
Prog. Hi temp safety												SET		SET	SET	*
Output monitor failure													SET		SET	*
Low water pressure									SET				SET		SET	*
High deviation alarm																*
Low deviation alarm																*
Prog. Lo temp safety											SET			SET	SET	*
Pump overload													SET		SET	*
Low water flow													SET		SET	*
Low water level													SET		SET	*
Test Mode																*
Phase error		SET											SET		SET	*

NOTES:

* The SPI I/O list defines the Processing bit as being cleared if the unit is not processing; otherwise it is SET.

Elsewhere on the chart:

- If a bit is not shown to be SET, it is cleared.
- The System Alarm bit is SET if an alarm is present. It is the logical OR of Process alarm and Machine alarm.
- Processing, System Alarm, Process Alarm and Machine Alarm bits are repeated for Process Status, Machine 1 Status and Machine 2 Status.

SPI STATUS WORDS

Status, Machine 2																
Poll: 0x20 0x44																
SPI STATUS WORD	Open	Open	Reserved	Reserved	Reserved	Reserved	Reserved	Reserved	Reserved	Reserved	Fault, CAL	Fault, Sensor	Alarm, Machine	Alarm, Process	Alarm, System	Processing
Word BIT position	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
EEprom error														SET	SET	*
A/D converter error														SET	SET	*
CJC Error														SET	SET	*
RAM hardware														SET	SET	*
ROM checksum														SET	SET	*
Probe Failure												SET		SET	SET	*
E/M Hi temp safety																*
Prog. Hi temp safety																*
Output monitor failure													SET		SET	*
Low water pressure																*
High deviation alarm																*
Low deviation alarm																*
Prog. Lo temp safety																*
Pump overload													SET		SET	*
Low water level													SET		SET	*
Test Mode																*
Phase error																*

NOTES:

* The SPI I/O list defines the Processing bit as being cleared if the unit is not processing; otherwise it is SET.

Elsewhere on the chart:

- If a bit is not shown to be SET, it is cleared.
- The System Alarm bit is SET if an alarm is present. It is the logical OR of Process alarm and Machine alarm.
- Processing, System Alarm, Process Alarm and Machine Alarm bits are repeated for Process Status, Machine 1 Status and Machine 2 Status.

PARTS/DIAGRAMS

- *TW1-CD Circuit BoardPD-2*
- *TW2-CD Circuit BoardPD-3*

